

TT310 – May 29, 2007

2007 Softail Model Fork Tube Noise Complaints

2007 Softail models produced prior to November 14, 2006 could have fork tube assemblies built with a loose insert in the bottom of the fork tube. This would have no effect on the operation of the front forks, however there may be a “clicking” sound associated with normal suspension movements. This should not be confused with a loose steering stem bearing adjustment which could produce a “clunk” under heavy front braking or over large bumps. Also confirm there is not a loose caliper mount or worn pad mounting pins.

If you have a motorcycle with this condition the corrective action will be to replace the fork tubes only (part # 45417-00, 45930-00 and 48724-07). The entire fork assembly does not need to be replaced. No prior authorization is required for this.

