

Engine Remanufacturing Updates

We are now into the time of the year when our customers may want to have their motor sent in to be remanufactured. With that in mind it would be a good idea to review the Remanufacturing Operations Guide located on h-dnet for the most up to date information. The biggest change in the program involves shipping, which was outlined in a letter dated May 26, 2004. This letter is also available on h-dnet and states that we now use Conway as the carrier for the engines and explains the process to register with Conway. Please refer to the pictures below for the path to find the Remanufacturing information on h-dnet.

The screenshot shows the H-DNET.COM website interface. At the top, there is a navigation bar with links: HOME, WHAT'S NEW, SITE MAP, HELP. Below this is a secondary navigation bar with links: BUELL, DEALER OPS, HDU, H.O.G., MARKETING NEWS, **PRODUCT**, SALES, SERVICE. The 'PRODUCT' link is circled in red. On the left side, there is a 'PRODUCT CONTENTS' sidebar with a list of links. The 'Engine Remanufacturing Program' link is highlighted in red, and a red arrow points from it to the word 'Product' in the main content area. Another red arrow points from the 'Product' text to the 'Engine Remanufacturing Program' link in the sidebar. Below the 'PRODUCT' heading, the text 'ENGINE REMANUFACTURING PROGRAM' is displayed. The main content area contains several sections: 'Engine Remanufacturing Program', a note about Adobe Acrobat Reader 5, a 'REMAN Discover the Process!' announcement, 'Registrations of Remanufactured Engines', 'Remanufactured Engine Program Shipment Changes', 'Dealer Letter - New Reman Interactive Marketing Tool', 'Engine Remanufacturing Program Operations Manual (.pdf)', and 'RWR Entry'. Red arrows point from the 'Engine Remanufacturing Program' link in the sidebar to these sections on the main page.

Helpful hints:

- Ship the engine immediately after you generate the pick list.
- Orders will be completed as they are received, not by the date the order was placed. This will have an effect on the turnaround time
- Double check the part number you are ordering to verify it is correct.
- Oil filter mounts (if applicable) **must** be sent in to be remanufactured with the engine.
- If you send in a black/chrome engine but want a silver/polished engine in return, please make sure this is noted in the comments section of the picklist.
- Shipping containers must be cleaned of all residual oil.