

April 12, 2004

Combination Speedometer/Tachometer Low Fuel Light

Combination Speedometer/Tachometers, part numbers 74549-04 and 74555-04, can cause the low fuel warning lamp to turn on and stay on when installed on carbureted Softail and Dyna models. As you know, the low fuel light should be non-functional on these two carbureted models. Updated software has been developed to eliminate this condition on future orders.

(Note: Road Kings will allow the low fuel lamp to function normally)

If you have a 74549-04 or 74555-04 intended for installation on a carbureted Softail or Dyna model the instrument must be returned and reprogrammed.

Existing Inventory Intended For Carbureted Softail or Dyna

In order to receive the software update, the instrument must be returned and reprogrammed. Mileage will be unaffected during the reprogramming procedure and you will receive the same instrument back. P&A Bulletin 802 was recently sent to your dealership explaining this issue. It included a form which must be filled out and returned with the instrument. Return both to the following address:

Rhonda Missureli
c/o Unified Solutions Inc.
9801 80th Ave.
Pleasant Prairie, WI 53158

The instrument will be shipped back to you within one day of receipt at USI.

Credit Procedure

You will not receive credit for the part since it was returned to you by USI. If your dealership performed the labor you will be credited 0.3 hours labor plus 0.1 hours for handling and postage. If the customer performed the labor the credit is reduced. Refer to P&A Bulletin 802 for the various warranty claim requirements.

Future Orders

From now on, when ordering Combination Speedometer/Tachometer part numbers 74549-04 and 74555-04, your dealership parts order will need either "CARB" or "INJ" in the beginning of the comment line. Mileage goes in the appropriate field as you have been doing.