

Warranty Information

Please be sure to print out the following page for the people that submit warranty claims.

Flat Rate Corrections

Labor code 4520 for the 2003 FLHRSEI2 (PGE) model has been increased from .40 hours to .70 hours because of a taller cap in the oil filter mount that covers the thermostat. Please note this in your labor code manual.

The following Firebolt XB9R codes were changed. Please update your Labor Code Manual.

Replace Fork Tube		
One side	1.3	2356
Both sides	2.1	2361

Electrical and Fuel Injection Codes

When submitting a warranty claim for a 1998 or later vehicle the condition code must match the labor code. This was done to make life easier for the person submitting claims. They simply take the diagnostic labor code used by the technician on the work order and use it for both codes.

Part Kit Breakdown on H-D Net

Find out what part numbers are used in a kit by going to H-D Net

(Click) Sales, Kit Inquiry

(Type) Part Number

(Click) Kit Breakdown, Submit

Part Return Information

Your edit results will inform you that a part return label will be printed and mailed to your dealership. Please print your edit results and read all response data.

Manuals/Parts Catalog Warranty

Do not submit warranty claims for Service Manuals, Owner's Manuals and Parts Catalogs. Please return them to:

Karen Werner Service Communications

3700 W. Juneau Avenue

Milwaukee, Wisconsin 53208