

SERVICE BULLETIN

B-064

Safety Recall Code 0831

August 16, 2006



P&A Accessory Tall Windscreen Part Nos. 58214-06Y and 58214-06YA

Purpose

Buell Motorcycle Company has learned that a condition affecting safety exists on certain accessory tall windscreens.

Buell Motorcycle Company has determined that the retention fasteners for the subject accessory tall windscreen could fail. As a result, the accessory tall windscreen could become dislodged while the vehicle is being ridden at highway speed. The result of this defect is that the windscreen may either strike or distract the rider, possibly causing an accident, which could lead to death or injury.

In the interest of motor vehicle safety and customer satisfaction, Buell Motorcycle Company has elected to initiate a voluntary recall (Campaign 0831) to remedy this defect.

See **Required Dealer Action** to perform the recall service.

Motorcycles Affected

All 2006 and 2007 XB12X Ulysses models with the accessory tall windscreen installed (Part No. 58214-06Y and 58214-06YA.)

Customer Notification

Attached is a VIN (vehicle identification number) list of motorcycles that are involved in this recall campaign. The list only includes motorcycles that had either Part No. 58214-06Y or 58214-06YA Tall Windscreen installed and registered under the 24 month P&A warranty. Those dealers who installed and registered a tall windscreen kit, Part No. 58214-06Y or 58214-06YA will be wave shipped one recall kit Part No. 94485Y per registration. See credit procedure 1, table 1. Tall windscreens installed after delivery or purchased through P&A are affected by the recall but are not included in the attached list.

Because Buell Motorcycle Company has no record of who may have purchased/received these windshields at the retail level, it is your responsibility to notify each of your customers. Buell Motorcycle Company has included a copy of the owner notification letter to assist you with the notification process. Make additional copies as needed.

Kit Ordering

If kits are needed, fill in the attached order form and fax it to the Warranty Department (414-343-8346). Be sure to write legibly and include your dealer number on the form. You will be able to order one recall kit to update your dealer stock.

Please provide VINs for remaining recall kits needed for vehicle repair.

Since this recall involves an accessory and not a component of an original equipment vehicle on record, neither TALON nor h-dnet.com will be of assistance to you with regard to the recall status of an affected motorcycle.

Required Dealer Action

The windscreen releases from the flyscreen by pulling it outward and away from the vehicle.

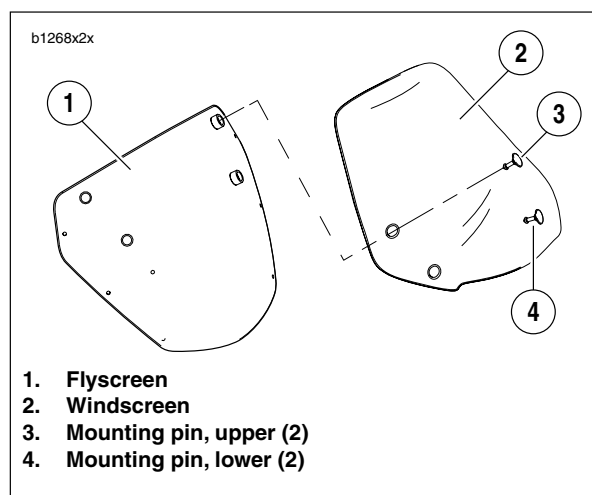


Figure 1. Tall Windscreen Assembly

REMOVAL

See Figure 1. Remove the tall windscreen (2) by pulling it loose from the flyscreen (1). Pull sharply at the upper (3) and lower (4) mounting pins to release it from the flyscreen.

INSTALLATION

NOTE

See Figure 2. The windscreen (1) upper mounting locations use mounting pins (2) (Factory installed in windscreen) and the lower two mounting locations use fasteners (3) supplied in the 94485Y recall kit. It will be necessary to remove the flyscreen in order to properly install the new windscreen lower fasteners.

IMPORTANT NOTE

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO.1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	TECHNICIAN NO. 4	RETURN THIS TO
INITIAL HERE									

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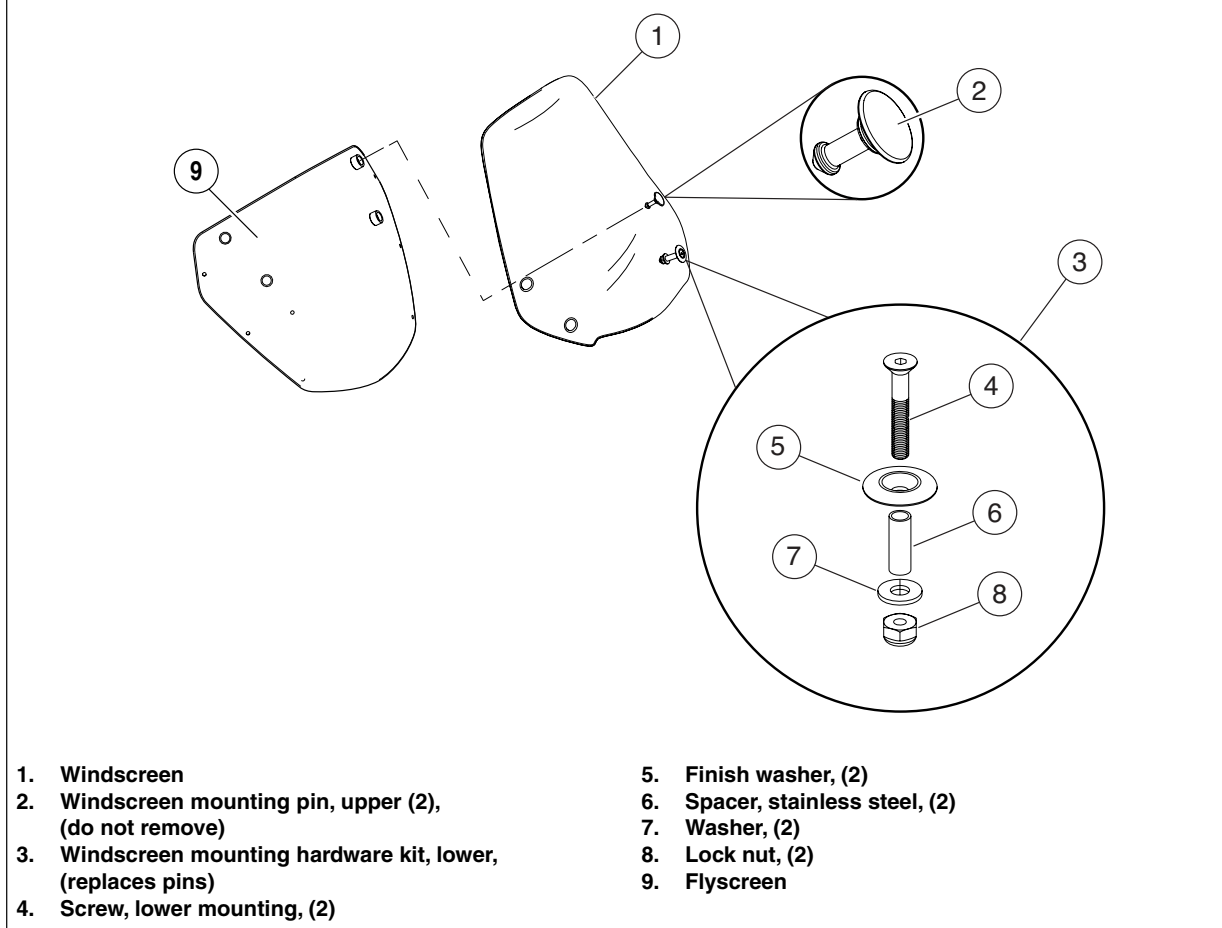


Figure 2. Mounting Hardware for Tall Windscreen

1. With the windscreen face down on a clean soft surface and using pliers, grasp the shoulder area of one of the lower mounting pins and apply downward and back and forth pressure to force mounting pin through the hole in the windscreen. Repeat for other lower mounting pin. Discard pins.
2. Remove the six screws attaching the flyscreen to the vehicle and remove the flyscreen. Place the flyscreen face down on a clean soft surface to prevent scratching or damage.
5. From the inside of the flyscreen place washer (7) onto the screw (4) and thread lock nut (8) onto screw. Tighten screw to 50-60 **in-lbs** (5.6-6.8 Nm).
6. Install flyscreen (with windscreen attached) using 6 screws removed earlier. Tighten screws to 10-12 **in-lbs** (1.1-1.4 Nm).

Kits in Dealer Inventory

- NOTE**
The windscreen **MUST** be installed to the flyscreen while both components are off the motorcycle. The lower fasteners can not be installed if the flyscreen is left installed on the motorcycle.
3. See Figure 2. Install the windscreen (1) by pushing the upper mounting pins (2) into place. Ensure upper mounting pins on windscreen locate properly into upper mounting grommets of the flyscreen.
 4. Align the lower flyscreen and windscreen mounting holes. For the left and right side lower mounting holes, insert finish washer (5) and spacer (6) onto the screw (4) and place through the windscreen holes and flyscreen grommets.
 1. Remove windscreen from kit package.
 2. With the windscreen face down on a clean soft surface and using pliers, grasp the shoulder area of one of the lower mounting pins and apply downward and back and forth pressure to force mounting pin through the hole in the windscreen. Repeat for other lower mounting pin. Discard pins.
 3. Remove and discard kit instruction sheet.
 4. Reassemble kit package with windscreen.
 5. Insert Recall Kit Part. No. 94485Y into windscreen kit package.
 6. Photocopy and insert attached Instruction Sheet J-03790 (REV 2006-06-28) into kit package.
 7. Close and seal kit package.
 8. Change label to Part No. 58214-06YB.

Credit Procedure/U.S. Market

1. Kits Installed at Time of Delivery and Registered

NOTES

- Only a very limited amount of vehicles are involved in this process.
- Because this is a recall, no electronic claims can be accepted at this time.
- In order to credit you for the service of installing the recall kit on vehicles with the affected windscreens, submit a separate paper warranty claim (Part No. 99520-95Y) for each vehicle serviced. Each claim must contain a VIN (Vehicle Identification Number), and should reference Service Bulletin B-064 in the "Notes" or "Comments" section of the claim. Fill in the rest of the claim as follows:

Refer to Table 1.

Table 1.

Claim Type	BPF
Problem Part Nos. Quantity	58214-06Y, 58214-06YA Qty. 0
Replacement Part No. Quantity	94485Y Qty. 1
Labor Code	8203
Time/ includes admin. time	0.5
Customer Concern Code	0831
Condition Code	1517

Upon receipt of your properly completed Buell Warranty Claim form, you will be credited 0.5 hours of labor which includes 0.1 hours for dealer administration time.

Send all properly completed Buell paper Warranty Claims to:

Harley-Davidson Motor Company
P.O. Box 653
Milwaukee, WI. 53201-9442
Attn: Warranty Department

2. Kits/Dealer Installed After Time of Delivery and Not Registered

NOTE

In order to credit you for the service of installing the recall kit on affected windscreens, submit a separate paper warranty claim (Part No. 99520-95Y) for each windscreen serviced.

Refer to Table 2.

Table 2.

Claim Type	BPF
Problem Part Nos. Quantity	58214-06Y, 58214-06YA Qty. 0
Replacement Part No. Quantity	94485Y Qty. 1
Labor Code	8888
Time/ includes admin. time	0.5
Customer Concern Code	0831
Condition Code	1517

Upon receipt of your properly completed Buell Warranty Claim form, you will be credited 0.5 hours of labor which includes 0.1 hours for dealer administration time.

3. Kits Sold Over the Counter/Dealer Stock

NOTE

In order to credit you for the service of installing the recall kit on affected windscreens, submit a separate paper warranty claim (Part No. 99520-95Y) for each windscreen serviced.

Refer to Table 3.

Table 3.

Claim Type	BPF
Problem Part Nos. Quantity	58214-06Y, 58214-06YA Qty. 0
Replacement Part No. Quantity	94485Y Qty. 1
Labor Code	8888
Time/ includes admin. time	0.3
Customer Concern Code	0831
Condition Code	1517

Upon receipt of your properly completed Buell Warranty Claim form, you will be credited 0.3 hours of labor which includes 0.1 hours for dealer administration time.

4. Credit Procedure/Non U.S. Markets

Kits/Dealer Installed After Time of Delivery and Not Registered

Refer to Table 4. For each vehicle serviced, file a Buell Warranty Claim supplying all the necessary information as follows:

Table 4.

Claim Type	BPF
Problem Part Nos. Quantity	58214-06Y, 58214-06YA Qty. 0
Replacement Part No. Quantity	94485Y Qty. 1
Primary Labor Code	Leave blank
Event Detail Labor Code	8888
Time	0.4
Customer Concern Code	0831
Condition Code	1517

Upon receipt of your properly completed Buell Warranty Claim form, you will receive credit for labor at 0.4 hours plus your appropriate market administrative time.

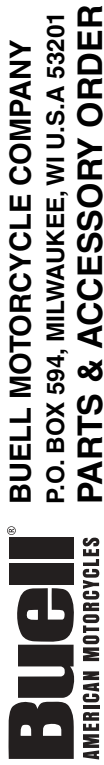
5. Kits Sold Over the Counter/Dealer Stock

Refer to Table 5. Since this is an accessory component, you may have had customers who purchased the P&A Accessory Tall Windscreen, but did not install it on a vehicle. For those kits returned, complete a Buell Warranty Claim supplying all the necessary information as follows:

Table 5.

Claim Type	BPF
Problem Part Nos. Quantity	58214-06Y, 58214-06YA Qty. 0
Replacement Part No. Quantity	94485Y Qty. 1
Primary Labor Code	Leave blank
Event Detail Labor Code	8888
Time	0.2
Customer Concern Code	0831
Condition Code	1517

Upon receipt of your properly completed Buell Warranty Claim form, you will receive credit for labor at 0.2 hours plus your appropriate market administrative time.



B-064

TYPE CODE	ORDER TYPE	VEHICLE IDENTIFICATION NUMBER	DEALER ORDER
R	REGULAR		ORDER
P	POLICE		DATE
D	DOWN VEHICLE		DEALER NO.
W	WARRANTY		ORDER TYPE
RC	RECALL		RC
			WARRANTY CLAIM NO.

S O L D NAME _____ ADDRESS _____ CITY/STATE/ZIP _____
 S H I P NAME _____ ADDRESS _____ CITY/STATE/ZIP _____
 T O **SAME** _____

FOR OFFICE USE ONLY
ACCT. 174-801.5
FRT. ACCT 174-801.5

[illegible]

PLEASE USE PART NUMBERS

DO NOT USE FOR

CORRESPONDENCE

ALL ORDERS SUBJECT TO ACCEPTANCE AT MILWAUKEE, WI 53201

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All goods covered by this order, including goods back-ordered, will be billed at prices current at the time of shipment. Goods are purchased for resale and delivery is made to purchaser F.O.B., factory, Milwaukee, Wisconsin or other point of origin. If accepted, this order as acceptably stated shall be subject to availability of goods to ship. Delivery purchases under this order shall remain firm regardless of resupply status. Any delay in shipment of goods or failure to ship may result in cancellation of this order or any part thereof must be received by seller prior to the date of shipment, and in case of reconignment or return of goods to seller, purchaser shall pay the entire cost connected therewith, plus zero, ten or twenty-five percent of selling price, as determined by Company policy from time to time, as the liquidated damages for loss of sale. Purchaser will be responsible for collection and payment of all Federal, State and local taxes that apply on the retail sales.

PLEASE USE PART NUMBERS
DO NOT USE FOR
CORRESPONDENCE

PRINTED
IN U.S.A.

F-1040



Buell Distribution Corporation
3700 West Juneau Avenue
P.O. Box 653
Milwaukee, WI 53201-0653

telephone 414.343.8400
facsimile 414.343.8358

August 21, 2006

Dear Buell Motorcycle Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Buell Distribution Company, LLC has decided that a defect which relates to motor vehicle safety exists on the accessory tall windscreen built for the 2006 XB12X Ulysses model motorcycles, part numbers 58214-06Y and 58214-06YA.

The defect could cause the windscreen to become dislodged while the vehicle is being ridden at highway speed. As a result the windscreen may either strike or distract the rider, possibly causing death or injury.

Our records indicate that you are the owner of a motorcycle with the above described accessory windscreen involved in this safety recall, dealer installed at the time of sale, as identified by the VIN (Vehicle Identification Number) shown on the enclosed Dealer Service Card.

We strongly urge you to take your motorcycle to your dealer to have the appropriate service performed as soon as possible. If you had this repair before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Buell Distribution Company, LLC at 1-414-343-8400. Should you choose to ride your motorcycle prior to this service, we urge you to be aware of this condition.

Please contact your Buell motorcycle dealer immediately and arrange an appointment to have your windscreen repaired. The dealer labor time to perform this service takes approximately 30 minutes or less, however, due to scheduling the dealer may require your motorcycle for a longer period of time. The parts and labor will be free of charge to you. Parts should be available at your dealership the week of July 31st, 2006.

To verify that the service has been completed your Dealer will ask you to sign a recall claim. If you have sold your motorcycle, please forward the appropriate information about your purchaser. This will enable us to contact him/her and advise that person of this recall. Also, Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you take your motorcycle to your dealer on a mutually agreed-upon date and he does not perform the required service to your satisfaction, please contact Buell Distribution Company, LLC for immediate assistance at the address or telephone number listed on this letterhead. If your dealer or Buell Distribution Company, LLC fails or is unable to remedy your motorcycle without charge within a reasonable time, you may wish to inform the Administrator, the National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 25090, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or contact NHTSA at <http://www.SAFECAR.gov>.

We regret any inconvenience this may cause you, but we are initiating this action in the interest of your personal safety and satisfaction with our products. Thank you for your cooperation.

Sincerely,

Buell Distribution Company, LLC
0831