

Shipment Procedure for Frame/Fuel Tank

Purpose

The purpose of this bulletin is to provide instructions to prepare and ship frame/fuel tanks. In the event that there is a need to return a frame/fuel tank, special precautions must be followed.

Motorcycles Affected

Current Buell XB9R motorcycles and any future model motorcycles that may share the frame/fuel tank feature.

Dealer Action

Do not use previous methods of removing the portion of the frame which contains the vehicle identification number (V.I.N.).

WARNING

DO NOT remove any part of the frame weldment. The aluminum frame of this motorcycle is the fuel tank. Any drilling, welding, or modifying of this frame may weaken it or cause a fire which could result in death or serious injury.

Drain fuel, remove frame, remove fuel cap and fuel pump following procedures listed in the appropriate service manual. Remove any remaining fuel from frame by flushing frame with water. Allow frame to dry completely.

WARNING

Before shipping frame, all fuel must be completely removed from frame. Failure to do so may result in a fire which could result in death or serious injury.

Dispose of water used for flushing of frame according to local regulations.

Place frame in shipping container supplied with new replacement frame using all original shipping materials.

Return Shipping Information

During initial care period:

After a warranty claim is submitted you will receive a call tag with a return address:

Initial Care
2799 Buell Drive
East Troy, Wisconsin, 53120

During warranty period and after warranty period:

Non-warranty: you will receive return merchandise Authorization (RMA) after order is placed. Use P&A return label (Part No. 99365-98V) to send frame back to:

ACE Product Management Group
P&A Dealer Returns
9053 North Deerbrook Trail
Brown Deer, Wisconsin, 53223

IMPORTANT NOTE

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO.1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	TECHNICIAN NO. 4	RETURN THIS TO
INITIAL HERE									