

## BUELL BLAST INITIAL CARE PROGRAM

### GENERAL

The purpose of this bulletin is to provide information on the Initial Care Program for 2000 Model Year Buell Blast™ P3 motorcycles.

As part of the introduction of the Buell Blast™ P3, Buell Customer Service is providing the Blast Initial Care Program. Key components of the program are:

- Blast Initial Care phone line **(414) 343-8357** which allows direct access for technical support and warranty pre-approval decisions.
- Minimal parts protected, allowing dealers to stock a proactive inventory of repair parts.
- Warranty Pre-Approval from Buell Customer Service is required for all powertrain repairs. Decisions concerning repair versus replacement (pre-built engines on standby), or asking for further diagnosis, will be determined by Buell Technical Representatives at that time.
- Warranty Pre-Approval from Buell Customer Service is required for specific chassis components listed in Table 1. This allows Buell to monitor initial repair trends on significant components.
- Emergency Saturday or Sunday repairs can be completed by the dealer *if customer satisfaction is at stake*, but will still require contacting Buell Customer Service on the following weekday for review.
- The Blast Initial Care Program has an intended life span of February 1, 2000 to May 1, 2000. It will be reviewed at that time and extended if necessary.

**Table 1. Chassis Components Requiring Pre-Approval for Replacement Under Warranty**

Item	Part Number	Description
1	L2500.T	Frame
	L2501.T	Frame Canada
2	K1100.T	Swingarm
	K1101.T	Swingarm, California
	K1102.T	Swingarm, Canada
3	P1110.T	Fuel Cell
4	H1201.T	Brake Rotor Kit
5	Y0200.TB	Wire Harness
6	S0110.T	Muffler
7	H0522.T	Rear Brake Line
8	G0309.T	Rear Wheel
9	K0410.T	Rear Shock Absorber

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO. 1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	TECHNICIAN NO. 4	RETURN THIS TO:
INITIAL HERE									