SERVICE BULLETIN



M1550 2022-04-13

M1550: 2022 FLHXST AND FLTRXST SEAT FOAM

Reason for Revision

Refer to Table 1.

Table 1. Document History

Date	Revision Description		
2022-04-13	Initial release		

Purpose for Service Bulletin

This bulletin informs dealers that certain Harley-Davidson 2022 FLTRXST and FLHXST vehicles appear to be missing foam at the rear of the seat. Vehicles that exhibit this condition, missed a step in the installation of the seat during the vehicle assembly.

Motorcycles Affected

2022 FLTRXST and FLHXST

Markets Affected

All markets are affected.

Part Numbers

Refer to Table 2.

Table 2. Part Numbers

Old Part No.	Item Description			
52000634	Seat, ST Touring models			

Required Dealer Action

Table 3.

Action Required	Resolution
NO U	Actionable: Any vehicle, component or software related issues must be performed per service bulletin procedure.

The seat is not defective. There is a portion of the seat foam padding that surrounds the area of the thumb screws. If the foam padding is not properly positioned around the thumb screws, it will look like there is a portion of foam missing at the rear of the seat. The seat foam should be repositioned around the thumb screws as intended during vehicle assembly.

The latest warranty concern is about the missing foam padding in the rear of the rider seat. This is related to an assembly issue

which can cause the foam padding to fold when the seat is pulled over the thumb screws.

This is an easy fix and will not require a new seat.

Dealer Inventory Instructions

NOTE

The sunken area of the seat can be either on the right or left side.

 See Figure 1. This is a typical appearance of the folded foam issue. The rear of seat appears to have a sunken area (1).

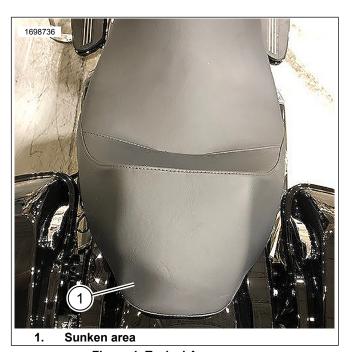


Figure 1. Typical Appearance

2. See Figure 2. The suspect area seems to have missing foam padding when pressure is applied (2).

NOTE

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

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ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	WARRANTY PROCESS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO. 1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	RETURN THIS TO
INITIAL HERE									



Figure 2. Suspect Area

- 3. See Figure 3. Missing seat foam padding.
 - a. Root Cause: During installation, the rear of the seat must be pulled over the two thumb screws (3). It happens to be that the foam padding in the rear corner folds back into the seat during the installation.
 - b. **Repair:** The foam padding can be repositioned with one finger through the opening of the seat bottom.



Figure 3. Root Cause

 See Figure 4. The same bike seat is shown after the foam padding has been properly seated (4). There is no visible sunken area.



Figure 4. After Repair

5. See Figure 5. A push test (5) on the rear of seat confirms that the foam padding has been properly adjusted.



Figure 5. Proper Adjusted Padding

Credit Procedure

NOTE

Enter XXXX (will need to enter bulletin number here) in Event Comments.

Submit a warranty claim per Table 4.

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Table 4.

ITEM	DATA
	PRD/DEM/MC or
Claim Type	PDI Claim/Standard
	Claim
Problem Part Number	52000634
Quantity	Leave Blank
Primary Labor Code ⁽¹⁾	2506
Time	0.1 h
Customer Concern Code	6204
Condition Code	2201
(1) Download may be required	

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