# SERVICE BULLETIN



M1528 2021-05-07

# M1528: PAN AMERICA - TRANSPORT MODE SUBSTITUTE

# **Purpose for Service Bulletin**

This bulletin informs dealers that on Pan America™ vehicles the transport mode procedure will not fully place the bike in transport mode and the battery can still be drained. While the bike will appear to be in transport mode the Controller Area Network (CAN) bus remains awake and will draw down the battery.

# **Motorcycles Affected**

Pan America

#### Markets Affected

All markets are affected.

### **Required Dealer Action**

To fully preserve the battery when transporting the vehicle, the main fuse must be pulled instead of placing vehicle in transport mode. A future software update will correct this issue.

N	O	7	E

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	WARRANTY PROCESS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO. 1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	RETURN THIS TO
INITIAL HERE									