SERVICE BULLETIN



M1501 2019-09-16

M1501: 2018 - 2020 CVO SMOKED SATIN CHROME EXHAUST SHIELD FINISH

Reason for Revision

Refer to Table 1.

Table 1. Document History

Date	Revision Description
	Initial release
2019-09-16	Added a CVO model
2019-09-10	* Updated Vehicles Affected

Purpose for Service Bulletin

This bulletin informs dealers that the 2019 Touring CVO Smoked Satin Chrome exhaust shield finish changed from the 2018 finish during the model year change from a satin finish to a gloss finish. Harley-Davidson has created **new** part numbers for 2020 Smoked Satin exhaust shields. These new parts will also become the service parts for 2018 Smoked Satin Chrome exhaust shields and will exhibit the satin finish. The previous part numbers used in 2018 will continue to be produced with a glossy appearance and will be the service part for 2019 vehicles. Refer to Table 2.

Vehicles Affected

2018 - 2020 Touring CVO FLHXSE, FLTRXSE & FLHTKSE

Markets Affected

All markets are affected.

Part Numbers

Refer to Table 2.

Table 2.

TUDIO 21								
2018 & 2020 (Satin)	Item Description	2019 (Gloss)						
65400617	SHIELD,EXH,FR PIPE,SS- CHRM	65400429						
65400615	SHIELD,EXH,MUF,LH,SS- CHRM	65400433						
65400616	SHIELD,EXH,MUF,RH,SS- CHRM	65400434						
65400618	SHIELD,EXH,REAR PIPE,SSCHRM	65400430						
65400619	SHIELD,EXH,COLLECT- OR,SSCHRM	65400431						
65400620	SHIELD,EXH,CROSSOV- ER,SSCHRM	65400432						

-	The line line less of preserving customer safety and satisfaction, aways check for outstanding recails whenever any motorcycle is brought into your dealership for earlier maintenance or service											
	ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	WARRANTY PROCESS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO. 1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	RETURN THIS TO		
	INITIAL HERE											