SERVICE BULLETIN



2018-04-20

M1463

M1463: MILWAUKEE-EIGHT - ROCKER COVER GASKET INVENTORY PURGE AND REPLACE

Reason for Revision

Refer to Table 1.

Table 1. Document History

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Date	Revision Description				
	Initial release				
2018-01-17	Updated Required Dealer Action				
	Added Credit Procedure / Table 5				
	Update Part Numbers / Table 2, Required				
2018-04-20	Dealer Action and Table 3, Credit Procedure				
	/ Table 4 and Table 5				

Purpose for Service Bulletin

To inform dealers that previous rocker cover gasket design on Milwaukee-Eight[™] are prone to varying degrees of oil leaks. These leaks may occur on certain vehicles with different combinations of painted, polished and chrome parts.

Purge inventory of old gaskets and replace with new gasket which has enhanced sealing features. Refer to Table 2.

Motorcycles Affected

Dealer inventory only.

Markets Affected

All markets are affected.

Part Numbers

Refer to Table 2.

Table 2. Part Numbers

Old Part No.	Item Description	New Part No.
25700372A	GASKET, rocker cov-	25700372B
	er	20.000128

Required Dealer Action

Remove all old gaskets and replace with **new** gaskets. Refer to Table 2.

In kits with a packaging date prior to 4/17/2018, remove old gaskets in the kits and replace with **new** gasket. Refer to Table 3.

Table 3. Kits Needing Update Gaskets

Part No.	Kit Description			
25700372A	GASKET,COVER,ROCKER			
25700729	GASKET KIT, TOP END			
25700730	GASKET KIT, ENGINE OVERHAUL			
25700731	GASKET SET, CAM SERVICE			
92500056	SE MILWAUKEE-EIGHT STGIII-107CI TO 114CI			
92500057	SE MILWAUKEE-EIGHT STGIII-114CI TO 117CI			
92500060	KIT,PWR PRFM UPGR,117,STAGE4,BLK,WA- TER			
92500062	KIT,PWR PRFM UPGR,117,STAGE4,NH BLK,OIL			
92500064	KIT,PWR PRFM UPGR,114,STAGE 4,GRAN,WATER			
92500070	KIT,PNA ENGN,107 TO 114 STAGE 3,HOG BLK, UN-HI			
92500071	KIT,PNA ENGN,114 TO 117 STAGE 3,HOG BLK, UN-HI			
92500072	KIT,PNA ENGN,114 TO 117 STAGE 3,HOG BLK			
92500073	KIT,PWR PRFM UPGR,117,STAGE 4,HOG BLK			
92500076	KIT,PWR, PRFM, UPGR,117,STAGE, 4,BLK, GRAN			

Credit Procedure

NOTE

Enter bulletin number into comment section of claim.

Submit a warranty claim for gaskets from dealer stock per the table. Refer to Table 4.

Submit a warranty claim for gaskets replaced in kits listed in Table 3. Refer to Table 5.

Table 4. All	Users,	Dealer	Stock
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ITEM	DATA
Claim Type	DFS / PAM - stock
Problem Part Number	25700372A
Quantity	Could Vary
Customer Concern Code	9203
Condition Code	2209

NOTE

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	WARRANTY PROCESS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO. 1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	RETURN THIS TO
INITIAL HERE									

Table 5. All Users, Replaced in Kits

ITEM	DATA
Claim Type	DFS / PAM - stock
Problem Part Number	25700372A
Quantity	Leave Blank
Customer Concern Code	9203
Condition Code	2209
Replacement Part Number	25700372B
Quantity	Could Vary

Return Parts

Hold all claimed parts for 60 days from date of credit issued for possible field inspection and/or request to return to factory. After 60 days, destroy and discard the parts.