

# SERVICE BULLETIN



M-1422

April 18, 2016

## CHINA FXSB HEADLIGHT MARKING - FIELD CAMPAIGN 0301

### Purpose

Harley-Davidson Motor Company Inc. has determined that a regulatory non-compliance defect may exist on 2015 and 2016 FXSB motorcycles.

Some reflector assemblies, Part No. 68341-05A, may not conform to the China factory code requirements as specified in CNCA No. 36 Announcement. This may represent a regulatory non-compliance in the China market.

In the interest of achieving compliance and customer satisfaction, Harley-Davidson has elected to initiate a Field Campaign (Campaign 0301). We recommend that you sell but NOT deliver any affected motorcycles to your customers until the remedy is completed. See Required Dealer Action to perform the recall service.

### Overview

- Kits required: Yes.
- Kits available for order: The week of April 11, 2016.
- Inspect first or repair all: Repair all.
- Affected components: Headlamp.
- Solution: Remove and replace headlamp.

### Motorcycles Affected

This campaign applies to 2015 and 2016 Softail FXSB motorcycles for the Chinese market only.

A VIN list specific to motorcycles shipped to your dealership is available via h-dnet.com. This list may be found by following this path:

- h-dnet.com/Service Toolbox/Warranty Campaign Center.

Select Safety Campaign Open VIN List. Then select 0301 campaign to view VIN list.

### Markets Affected

This bulletin affects only those motorcycles shipped to the Chinese market.

### Customer Notification

To help ensure the compliance of our products, it is our mutual responsibility to ensure the campaign service is performed on all affected motorcycles. Therefore, we strongly urge you to

perform the campaign service even if the motorcycle was not purchased from your dealership. You are also required to perform the campaign service on all affected models in your dealership inventory prior to delivering, renting or leasing those models.

If you are not sure that a field campaign has been completed on a particular motorcycle, check the campaign records available on h-dnet.com

### Ordering Information

Kits are expected to be available at the RDC the week of April 11, 2016. Please follow the H-Dnet order process. Your PAM order type is recall and all orders are VIN specific. Each ordered kit will be charged to the dealer. In case of questions or concerns, contact your local PAM (Parts, Accessories and Motor-Clothes®) representative, market SCC or AP warranty.

**Table 1. Field Campaign 0301 Kit Part No. 91700041 Contents**

PART NO.	DESCRIPTION	QTY
68341-05A	Headlamp	1

### Required Dealer Action

1. Confirm the motorcycle is involved in this field campaign.
2. Replace the headlamp. See the service manual.

### Credit Procedure: SAP System Users

For each vehicle serviced, file an electronic recall claim using the following table:

**Table 2. Field Campaign 0301**

ITEM	DATA
Claim Type	Recall Claim
Fix ID - Found in Recall Number	C
Problem Part Number	68341-05A
Customer Concern Code	0301
Condition Code	9981

#### NOTE

*In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.*

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	WARRANTY PROCESS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO. 1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	RETURN THIS TO
INITIAL HERE									

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Upon submission of the properly completed recall claim, you will be credited the value cost of the recall kit plus 0.2 hours labor for performing the recall procedure, and the appropriate market administrative time. The recall record will be updated.

Hold all replacement parts for 60 days from date of credit for possible field inspection and/or return to factory. After 60 days, destroy and discard parts.