SERVICE BULLETIN



M1413 2020-03-23

M1413B: SAFETY RECALL 0167 - 2015-2016 STREET XG - FUEL PUMP

Reason for Revision

Table 1. Document History

Date	Revision Description		
	Updating fuel pumps.		
2020-03-23	* Updated Purpose for Service Bulletin, Re-		
2020-03-23	quired Dealer Action		
	* Added Fuel Pumps		
	Added additional models		
2015-12-17	* Updated Reason for Revision, Purpose for		
	Service Bulletin, Motorcycles Affected		
	Wave shipments stopped		
2015-11-03	* Updated Ordering Information: U.S. and		
	Canada		
2015-08-26	Initial release		

A small number of 2016 Street models (21 world-wide) built in the Kansas City facility for the U.S, Canada and Mexico markets, have been added to the 0167 population. If you are a dealer in one of these markets, please re-check your affected VIN list following the instructions under "Motorcycles Affected" to see if your dealership has any 2016 models added. The affected model years for other markets has not changed.

Purpose for Service Bulletin

Harley-Davidson has learned that the fuel pump module (part no. 61200001) on some model year 2015 and 2016 Harley-Davidson Street family vehicles (XG500 and XG750) built January 20, 2014 through July 7, 2015 in Kansas City and some model year 2015 Harley-Davidson Street family vehicles (XG500 and XG750) built February 24, 2014 through July 15, 2015 in Bawal may have a poor seal at the fuel pump inlet.

This could allow an interruption to the fuel supply under acceleration at low fuel levels, possibly before the low fuel indicator has illuminated. If this condition remains undetected, under acceleration with the fuel level below 3.0 L (0.8 USgal), the motorcycle may briefly hesitate and then restore power abruptly, possibly leading to a loss of control increasing the risk of a crash.

In the interest of motorcycle safety and customer satisfaction, Harley-Davidson has elected to initiate a voluntary recall (Campaign 0167) to remedy this defect. As required by law you may sell but NOT deliver any affected motorcycles to your customers until the recall is performed.

Read this entire bulletin before taking any action or ordering any kits. See Required Dealer Action to perform the recall service.

Dealers will replace existing fuel pump with a new fuel pump provided in the recall kit.

Overview

- · Kits required?: Yes.
- Kit wave shipments have been terminated. Dealers may now order kits.
- Repair: All affected. No inspection required.
- · Affected components: Fuel pump.
- Solution: Replace fuel pump with recall kit.

Motorcycles Affected

2015 and 2016 Harley-Davidson Street family vehicles (XG500 and XG750) built January 20, 2014 through July 7, 2015 in Kansas City and 2015 Harley-Davidson Street family vehicles (XG500 and XG750) built February 24, 2014 through July 15, 2015 in Bawal. A VIN list specific to motorcycles shipped to your dealership is available via h-dnet.com. This list may be found by following this path:

 h-dnet.com/Service Toolbox/Warranty Campaign Center/Safety Campaign and Open VIN Lists.

Select 0167 campaign to view the VIN list.

NOTE

If the motorcycle does not appear on your dealer VIN list, refer to the Vehicle Information link to verify if motorcycle is affected.

If you are not sure that this recall has been completed on a particular motorcycle, check the recall records available on TALON and h-dnet.com. Some dealers will not have an affected motorcycle.

Canada Dealers: To determine if a vehicle is affected by a recall, use the h-dnet.com vehicle information link found on the service tab of UltraComm.

Markets Affected

All markets where the Harley-Davidson Street $^{\text{TM}}$ models are sold.

Customer Notification

In accordance with Federal regulations administrated by NHTSA, Harley-Davidson Motor Company, Inc. will send a letter to registered owners of affected products in the United

NOTE

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	WARRANTY PROCESS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO. 1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	RETURN THIS TO
INITIAL HERE									

States notifying them of this safety-related condition and instructing them to contact their dealer for inspection and service. A sample of the customer letter is attached. Harley-Davidson Canada will send a letter to registered owners of affected product in Canada. Other customers outside the United States may receive this notification by other means.

To protect the safety of our riders, it is our mutual responsibility to ensure the recall service is performed on all affected motorcycles. Therefore, we strongly urge you to perform the recall service even if the motorcycle was not purchased from your dealership. You are also required to perform the recall service on all affected models in your dealership inventory prior to delivering, renting or leasing those models.

NOTE

Because only registered owners will receive notification from us, we request that you contact any owners of affected motorcycles still listed as unregistered. Advise them of the safety recall and make arrangements for them to come in for recall service. We also require that you provide us with their names, addresses and VINs as soon as possible to enable us to mail them an owner's letter, as required by the National Traffic and Motor Vehicle Safety Act (as amended).

Ordering Information: U.S. and Canada

Dealers (U.S. and Canada) may order recall kits (Part No. 91500085) by following the instructions on the attached order form.

NOTE

For each kit ordered you must provide a VIN of the motorcycle on which the kit will be installed. Orders without VINs, or that exceed the maximum quantity of two, will become invalid and will not be processed. Kits have limited availability, do not order to build inventory.

Table 2. Safety Recall Code [0167] Kit (Part No. 91500085) Contents

ITEM	PART NO.	QTY	
Clamp	10038A	1	
Locknut	10100013	10	
Clamp	70345-84	1	
Fuel Line	61200024	1	
Fuel Pump	61200001A ⁽¹⁾		
	With cable strap ⁽¹⁾	1	
	61200001B ⁽²⁾		
	Without cable strap(2)		
Vent baffle	61100046A 1		
(1) Do not remove cable strap.			

⁽²⁾ Does not need cable strap.

Ordering Information: Non-U.S. Market

Contact your local Harley-Davidson service area representative for authorization, ordering and return instructions.

Asia Pacific

Contact your service and customization consultant.

Canada

Canada will follow the U.S. ordering process.

Europe

Follow standard H-Dnet order process. In case of questions or concerns, contact your local PAM (Parts, Accessories and Motorclothes) representative.

India

Contact your service and customization consultant.

Mexico

Contact the local service area representative at Harley-Davidson Mexico.

Japan

Contact the local service department at HDJ.

Required Dealer Action

- 1. Verify that the motorcycle is involved in this recall.
- Replace the fuel pump. See the service manual. Refer to Fuel Pumps.
- 3. Remove the fuel tank cap.

NOTE

When removing and installing the vent baffle, cover fuel tank inlet to prevent vent baffle from falling into fuel tank.

- See Figure 1. Remove the vent baffle (3) from the filler neck (2).
- Install the new vent baffle.
- 6. Install the fuel tank cap.

Upon completion of the recall, follow the instructions listed under the appropriate Credit Procedure. Submit recall claims promptly.

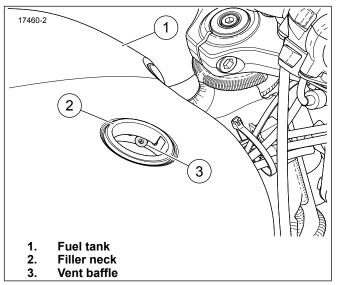


Figure 1. Vent Baffle

Fuel Pumps

Recall kit (Part No. 91500085) may contain two different fuel pumps which both work:

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 See Figure 2. 61200001A: This fuel pump is designed with a cable strap (1) installed on the pump, do not remove.

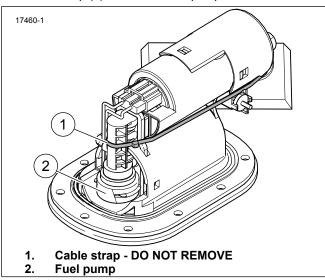


Figure 2. Fuel Pump - 61200001A

 See Figure 3. 61200001B: This fuel pump is designed without a cable strap (1) installed on the pump, cable strap is not need. The part number is etched (3) on updated fuel pump.

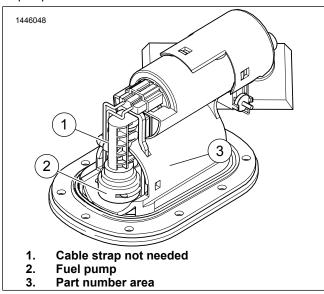


Figure 3. Fuel Pump - 61200001B

Credit Procedure: Talon/h-dnet.com Warranty Claim System Users

For each motorcycle involved in this recall (involvement of VIN has been verified on h-dnet.com), submit a recall claim per the applicable table below.

Table 3. Talon/h-dnet.com Warranty Claim System Users

ITEM	DATA
Claim Type	SRC
	61200001
	Leave blank
Primary Labor Code*	3570
Time**	1.0 hours
Customer Concern Code*	0167

Table 3. Talon/h-dnet.com Warranty Claim System Users

ITEM	DATA	
Condition Code	9981	
Replacement Part Number	91500085	
Quantity	1	
* These items may need to be downloaded to your system.		
** Labor time includes time coverage for fuel drainage and		
replacement.		

Credit Procedure: SAP System Users

For each motorcycle involved in this recall (involvement of VIN has been verified on h-dnet.com), submit a recall claim per the applicable table below.

Table 4. SAP System Users

ITEM	DATA
Claim Type	Recall Claim
FIX ID-Found in Recall Number	C
Problem Part Number	61200001
Customer Concern Code	0167
Condition Code	9981

Credit Procedure: All Other System Users

- · Claim Date
- Campaign Number (0167 (labor time 1.0 hour)
- Fix ID (C)
- · Full seventeen character VIN

Upon submission of the properly completed recall claim, you will be credited for labor for performing the safety recall procedure plus appropriate market administrative time. The safety recall record will be updated. Each recall completion must be filed on an individual claim. Do not submit additional warranty events on these claims.

Table 5. Talon/h-dnet.com and other Non-SAP system
Users Dealer Stock Inventory Parts

ITEM	DATA	
Claim Type	SNV	
Problem Part Number	61200001	
Quantity	Will Vary	
Customer Concern Code*	0167	
Condition Code	9982	
* These items may need to be downloaded to your system.		

Table 6. SAP System Users Dealer Stock Inventory Parts

ITEM	DATA
Claim Type	PAM-Stock
Problem Part Number	61200001
Quantity	Will Vary
Customer Concern Code	0167
Condition Code	9982

Part Return Information: All Markets, All Tables

Hold all replacement parts for 60 days from date of credit issue for possible field inspection and/or return to factory. After 60 days, destroy and discard parts.

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