

# SERVICE BULLETIN



M-1215B

January 29, 2008

## STEERING STEM NUT/WASHER

### Reason For Revision

List of motorcycles affected by this bulletin has changed (FX Springer Softail and 2008 VRSC models are not affected by this bulletin).

### Purpose

This service bulletin is to inform dealers of updated parts and service procedures to eliminate loss of clamp load on upper steering stem nut. Normal warranty applies for service performed.

### Motorcycles Affected

- 2006-2007 Dyna models
- 2008 and earlier FXDWG
- 2008 and earlier FX Softail models (except FX Springer Softail models)
- 2007 and earlier VRSC models with aluminum steering stem

### Required Dealer Action

If the customer is experiencing any of the following conditions, perform the service procedure for the appropriate model as explained below.

- Looseness in front end
- Loss of clamp load on upper steering stem nut
- Front end clunk

### Dyna and FX Softail Models

See list of affected motorcycles above. If any of the affected Dyna or FX Softail motorcycles are experiencing front end looseness, order kit number 45740-07. See STEERING HEAD WASHER KIT INSTRUCTION SHEET (-J04469) to install the kit.

### VRSC Models with Aluminum Stem

2007 and earlier VRSC models were shipped from the factory with aluminum stems. Check service records to determine if the triple tree was replaced with any of the following assemblies that have a steel stem.

- 46771-02A
- 46860-06A
- 46752-01A
- 46788-06A
- 46781-06A

If it is determined that the vehicle has an **aluminum stem** and is experiencing looseness in the front end, order kit number 45736-07. See STEERING STEM NUT KIT INSTRUCTION SHEET (-J04468) to install the kit.

VRSC models under normal warranty should utilize labor code 2290 for 0.4 hour.

#### IMPORTANT NOTE

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	WARRANTY PROCESS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO.1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	RETURN THIS TO
INITIAL HERE									

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