

# SERVICE BULLETIN



M-1215

January 3, 2008

## STEERING STEM NUT/WASHER

### Purpose

This service bulletin is to inform dealers of updated parts and service procedures to eliminate loss of clamp load on upper steering stem nut. Normal warranty applies for service performed.

### Motorcycles Affected

- 2006-2007 Dyna models
- 2008 and earlier FXDWG
- 2008 and earlier FX Softail models
- 2008 and earlier VRSC models

### Required Dealer Action

If customer is experiencing any of the following conditions, perform the service procedure for the appropriate model as explained below.

- Looseness in front end
- Loss of clamp load on upper steering stem nut
- Front end clunk

### Dyna and FX Softail Models

See list of affected motorcycles above. If any of the affected Dyna or FX Softail motorcycles are experiencing front end looseness, order kit number 45727-07. See STEERING HEAD WASHER KIT INSTRUCTION SHEET (-J04469) to install the kit.

### VRSC Models with Aluminum Stem

2007 and earlier VRSC models were shipped from the factory with aluminum stems. If the lower triple tree was subsequently replaced on these vehicles, check the service records to determine if the new lower triple tree included any of the following steel stems.

- 46771-02A
- 46860-06A
- 46752-01A
- 46788-06A
- 46781-06A

#### NOTE

*All 2008 VRSC models have a lower triple tree assembly with a steel stem.*

For VRSC model motorcycles with an **aluminum stem** experiencing looseness in the front end, order kit number 45736-07. See STEERING STEM NUT KIT INSTRUCTION SHEET (-J04468) to install the kit.

### VRSC Models with Steel Stem

For 2008 VRSC models (and any earlier VRSC models with a steel stem) with front end looseness, refer to the 2008 VRSC MODELS PARTS CATALOG for service parts, and see 2.34 STEERING HEAD in the 2008 VRSC MODELS SERVICE MANUAL for service instructions.

VRSC models under normal warranty should utilize labor code 2290 for 0.4 hour.

#### IMPORTANT NOTE

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	WARRANTY PROCESS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO.1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	RETURN THIS TO
INITIAL HERE									

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