

# SERVICE BULLETIN



M-1208B

Safety Recall Code 0131

January 17, 2008

## 2006-2007 XL EXHAUST SHIELD RECALL

### Reason For Revision

Additional models have been added to this recall. Please see "Motorcycles Affected".

### Purpose

Harley-Davidson has determined that a condition affecting motor vehicle safety exists on selected 2006 and 2007 XL model vehicles. These vehicles have a condition whereby the pant leg of some riders can have direct contact with the exhaust pipe. This condition could cause the pant leg to char or burn, which could lead to the possibility of injury to the rider.

In the interest of motor vehicle safety and customer satisfaction, Harley-Davidson has elected to initiate a voluntary recall (0131). Recall 0131 consists of installing an additional exhaust shield on the inner side of the rear exhaust pipe, preventing the risk of the rider pant leg having direct contact with the exhaust pipe. You may sell **but not deliver** any affected motorcycles to your customers until the remedy is completed.

### Motorcycles Affected

This recall applies to 2006 and 2007 XL model motorcycles listed below that were manufactured between 10/31/05 through 5/16/07.

- 2006 XL models - 1200L, 1200R
- 2007 XL models - 883, 883L, 883R, 1200L, 1200N, 1200R, and XL 50

A VIN list specific to vehicles shipped to your dealership is available via h-dnet.com and is no longer attached to mailed bulletins.

Use the Safety Campaign and Open VIN Lists tool in the Service Toolbox on h-dnet.com. Select 0131 campaign to view VIN list.

#### NOTE

*If the vehicle does not appear on your dealer VIN list, refer to Safety and Product Campaign History by VIN link to verify if vehicle is affected.*

### Customer Notification

In accordance with Federal regulations administrated by NHTSA, Harley-Davidson Motor Company, Inc. will provide notice to all owners of record of affected products with direction to bring the vehicle in for the recall service.

To protect the safety of our riders, it is our mutual responsibility to ensure the recall service is performed on all affected motorcycles. Therefore, we strongly urge you to perform the recall service even if the motorcycle was not purchased from your dealership.

You are also required to perform the recall service on all affected vehicles in your dealership inventory prior to delivering, renting or leasing those vehicles.

If you are not sure that a safety recall has been completed on a particular motorcycle, check the recall records available on TALON and h-dnet.com.

#### IMPORTANT NOTE

***Because only registered owners will receive notification from us, we request that you contact any owners of vehicles that your records show as unregistered. Advise them of the safety recall and make arrangements for them to come in for recall service. We also require that you provide us with their names, addresses and V.I.N.s as soon as possible to enable us to mail them an owner's letter, as required by the National Traffic and Motor Vehicle Safety Act (as amended).***

### Kit Ordering Information

Initial wave shipments of recall kits (Part No. 94570) were made the week of July 2, 2007.

All kits will be shipped no charge, transportation paid via UPS1.

If additional kits are needed, fill in the attached order form and fax it to the Warranty department at 414-343-8346. You must include your dealer name, address and dealer number.

#### NOTES

- ***No kit orders will be accepted prior to the termination of the wave shipment date. Orders received prior to the termination of the wave shipments will be discarded. A termination notice will be sent.***

#### IMPORTANT NOTE

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO.1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	WARRANTY PROCESS MANAGER	RETURN THIS TO
INITIAL HERE									

©2008 H-D.

- Upon completion of the recall on any vehicle, please be certain to follow the instructions listed under "Credit Procedure" and submit your recall claims promptly.
- You must have submitted claims for 75% of the kit quantities that have been shipped to your dealership, before additional orders will be processed.

## Required Dealer Action

### Inspection

See Figure 1. If the vehicle is equipped with an original rear exhaust pipe (header) which does not have the inner exhaust shield installed, proceed to the installation instructions.

If the recall is unable to be performed due to non-original exhaust components, file the proper claim recommended under Credit Procedures.

### Inner Exhaust Shield Installation

1. See Figure 1. Loosen the lower worm drive clamp (1) on the rear exhaust pipe.
2. Loosen the upper worm drive clamp (2).
  - a. See Figure 2. On 2006 model vehicles, loosen the upper worm drive clamp. Rotate the clamp (1) to accommodate the installation of the inner exhaust shield as shown.
  - b. On 2007 model vehicles, completely unfasten the upper worm drive clamp until the clamp opens.
3. See Figure 1. Slide the bottom portion of the **new** inner exhaust shield (3) against the exhaust pipe and into the lower clamp. The clamp should rest on the indented portion of the inner exhaust shield.

#### NOTE

During installation, position the worm drive clamps so the screws are in the most accessible position.

4. Tighten lower clamp securely.
5. Place the upper portion of the inner exhaust shield against the exhaust pipe.
6. Install the upper worm drive clamp(s).
  - c. See Figure 2. On 2006 model vehicles, install a **new** worm drive clamp (Part No. 9955) on the indented portion of the inner exhaust shield. Tighten both upper clamps securely.
  - d. See Figure 1. On 2007 model vehicles, install the upper clamp over the indented portion of the inner exhaust shield. Tighten clamp securely.

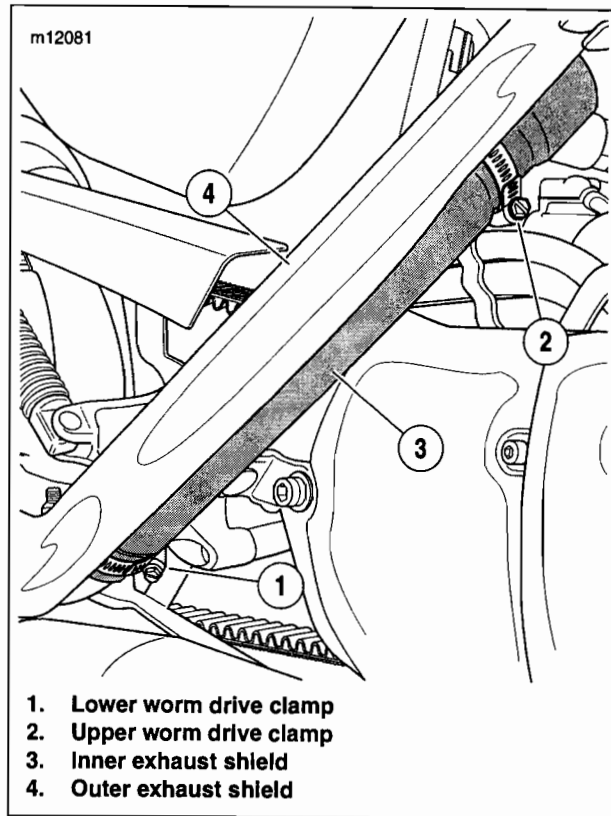


Figure 1. Inner Exhaust Shield Installation on Rear Exhaust Pipe

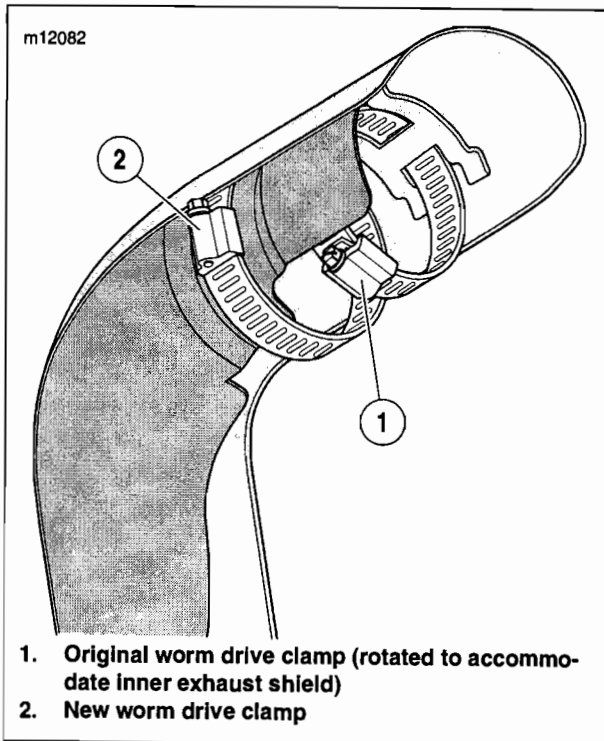


Figure 2. Upper Worm Drive Clamp Installation (2006 Models Only)

**Table 1. Safety Recall Code 0131  
Kit 94570 Contents**

Item	Part No.	Quantity
Heat shield	66851-07	1

## Credit Procedures for all Talon/ h-dnet.com/Lightspeed Warranty Claim Systems Users

For each vehicle on which it is **necessary to install an inner exhaust shield**, file an electronic recall claim as follows:

Entry Field	Enter
Claim Type	SRC
Event Problem Part	64847-04A
Quantity	Leave blank
Primary Labor Code*	2656
Time**	0.1 - 2007 0.2 - 2006
Customer Concern Code*	0131
Condition Code	9981
Replacement Part #	94570
Quantity	1
* These new codes may need to be downloaded into your system.	
** Includes cost for the needed clamp, Part No. 9955, taken from your parts inventory.	

For each vehicle on which it is **not possible to perform the recall service due to the installation of non-original components**, file an electronic recall claim as follows:

Entry Field	Enter
Claim Type	SRC
Event Problem Part	64847-04A
Quantity	Leave blank
Primary Labor Code*	2657
Time	0.1
Customer Concern Code*	0131
Condition Code	9982
* These new codes may need to be downloaded into your system.	

For each vehicle on which after inspection it is **determined that inner exhaust shield has already been installed**, file an electronic recall claim as follows:

Entry Field	Enter
Claim Type	SRC
Event Problem Part	64847-04A
Quantity	Leave blank
Primary Labor Code*	2658
Time	0.1
Customer Concern Code*	0131
Condition Code	9983
* These new codes may need to be downloaded into your system.	
** Reimbursement for inspections will only apply to vehicles which have not been previously inspected and/or remedied under this recall, based on vehicle's campaign status on h-dnet or TALON.	

Upon the timely receipt and processing of the recall claim, you will be credited 0.1 or 0.2 hour of labor, depending on the model year of the vehicle, for performing the recall procedures stated above, plus appropriate market administrative time. The recall record will be updated.

### NOTE

*Each vehicle recall completion must be filed on an individual claim. Please do not submit additional warranty events on these claims.*

## Credit Procedures for all other Warranty Claim System Users

For each vehicle serviced, file a claim supplying all necessary information as follows.

### Correction Only Required

- Dealer Number
- Repair Order Number
- Claim Date
- Product Campaign (0131)
- Fix I.D. (C) - New inner exhaust shield installed
- Full seventeen-character V.I.N.

Upon receipt and processing of the transmitted information, you will receive appropriate credit for your market, including 0.1 hour labor on 2007 model year vehicles and 0.2 hours labor on 2006 model year vehicles, which includes the cost for needed clamp, Part No. 9955 taken from your parts inventory, plus appropriate market administrative time.

## **Unable to Perform Recall Due to the Installation of Non-Original Exhaust Components**

- Dealer Number
- Repair Order Number
- Claim Date
- Product Campaign (0131)
- Fix I.D. (U) - Unable to perform recall
- Full seventeen-character V.I.N.

Upon receipt and processing of the properly completed recall claim information, you will receive appropriate credit for your market, including 0.1 hour labor, plus appropriate market administrative time.

## **Inspection Revealed That Inner Exhaust Shield Already Installed**

- Dealer Number
- Repair Order Number
- Claim Date
- Product Campaign (0131)
- Fix I.D. (I) - Inspection only
- Full seventeen-character V.I.N.

Upon receipt and processing of the properly completed recall claim information, you will receive appropriate credit for your market, including 0.1 hour labor, plus appropriate market administrative time.

### **NOTE**

*Each vehicle recall completion must be filed on an individual claim. Please do not submit additional warranty events on these claims.*



DEALER ORDER
ORDER DATE
DEALER NO.
ORDER TYPE
<b>RC</b>
WARRANTY CLAIM NO.

S O NAME \_\_\_\_\_  
 L D ADDRESS \_\_\_\_\_  
 T O CITY/STATE/ZIP \_\_\_\_\_  
 S H NAME \_\_\_\_\_  
 I P ADDRESS \_\_\_\_\_  
 T O CITY/STATE/ZIP \_\_\_\_\_

FOR OFFICE USE ONLY
ACCT. 1744131
FRT. ACCT. 1744131

[illegible]

PLEASE USE PART NUMBERS  
DO NOT USE FOR  
CORRESPONDENCE

**PLEASE USE PART NUMBERS**

**DO NOT USE FOR**

**CORRESPONDENCE**

F-1040

PRINTED  
IN U.S.A.

**ALL ORDERS SUBJECT TO ACCEPTANCE AT MILWAUKEE, WI 53201**

All goods covered by this order, including those back-ordered, will be filled in the order of receipt at the Milwaukee, Wisconsin, factory. Goods are purchased for resale and delivery is made to purchaser F.O.B. factory, Milwaukee, Wisconsin at other point of origin. If accepted, this order as accepted shall be subject to availability of goods to seller for delivery to purchaser. Any delay in shipment shall not relieve purchaser of responsibility for his acceptance of this order. Seller shall not be liable for any loss or damage due to delay in shipment or failure to deliver. Any request for cancellation of this order or any part thereof must be received by seller prior to the date of shipment, and in case of reassignment or return of goods to seller, purchaser shall pay the entire cost (connected freight, plus zero, ten or twenty-five percent of selling price, as determined by Conseller) and shall pay the entire cost of handling, plus zero, ten or twenty-five percent of selling price, as determined by Conseller. Conseller will be responsible for collection and payment of all Federal, State and local taxes that apply on the retail sales.

January 10, 2008

Dear Harley-Davidson Motorcycle Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Harley-Davidson Motor Company, Inc. has decided that a defect relating to motor vehicle safety exists on certain 2006 and 2007 model year motorcycles, as follows: 2007 model year XL 883, 883L, 883R, 1200R and XL50 and 2006 model year 1200R; 2006 and 2007 XL1200L and model year 2007 XL 1200N. These motorcycles were designed and built with a condition whereby the pant leg of some riders can have direct contact with the exhaust pipe. This condition could cause the pant leg to char or burn, which could lead to the possibility of injury to the rider.

Our records indicate that you purchased one of the model motorcycles listed above that may have the condition involved in this recall.

**We strongly urge you to contact your dealer to make arrangements to have the appropriate service performed as soon as possible.**

Please contact your Harley-Davidson motorcycle dealer immediately and arrange an appointment to add a new exhaust shield, P/N 66851-07. Actual dealer labor time to perform this service will be less than one hour; however, due to scheduling, the dealer may require your motorcycle for a longer period of time. The parts and labor will be free of charge to you.

To verify that the service has been completed, your Dealer will ask you to sign a recall claim. If you have sold your motorcycle, please forward the appropriate information about your purchaser. This will enable us to contact him/her and advise that person of this recall. Also, Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you have had this defect repaired before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Harley-Davidson at 1-414-343-4056. Should you choose to ride your motorcycle prior to this service, we urge you to be aware of this condition.

If you take your motorcycle to your dealer on a mutually agreed upon date and they do not perform the required service to your satisfaction, please contact Harley-Davidson Motor Company, Inc. for immediate assistance at the address or telephone number listed on this

letterhead. If your dealer or Harley-Davidson Motor Company, Inc. fails or is unable to remedy your motorcycle without charge within a reasonable time, you may wish to inform the Administrator, The National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 25090, or call the toll-free Auto Safety Hotline at 1-888-DASH-2DOT (TTY: 1-800-424-9153); or contact NHTSA at <http://www.safercar.gov>.

We regret any inconvenience this may cause you, but we are initiating this action in the interest of your personal safety and satisfaction with our products. Thank you for your cooperation.

Sincerely,

Harley-Davidson Motor Company, Inc.  
0131-Population Expansion