

SERVICE BULLETIN



M-1204

March 13, 2007

2006 TOURING VOLTAGE REGULATOR PRODUCT PROGRAM 0902

Purpose

Harley-Davidson Motor Company, Inc. has learned that certain 2006 Touring model motorcycles were assembled with a potentially defective voltage regulator.

In the interest of customer satisfaction, Harley-Davidson has elected to replace the old style voltage regulator (P/N 74505-06) on all affected motorcycles.

This effort also includes the replacement of all affected P&A chrome voltage regulators (P/N 74622-06) installed on certain 2006 Touring model CVO's. Included in this category are those customer owned motorcycles which are on record as having had the affected P&A chrome voltage regulator kit installed at the time the motorcycle was sold, those kits sold to customers over the counter, as well as those kits still in dealer inventory. See the CREDIT PROCEDURE for details.

Motorcycles Affected

Certain 2006 Touring model motorcycles built from November 8, 2005 through March 28, 2006. As many as 45,697 motorcycles are involved, and affect the following models:

2006 Touring Models Affected		
FLHR/I	FLHTCI	FLHTPI
FLHRCI	FLHTCUI	FLHRI Shrine
FLHRS/I	FLTRI	FLHTCUI Shrine
FLHX/I	FLHPI	FLHTCUI W/SC
FLHT/I	FLHPEI	FLHTCUSE

A VIN list specific to vehicles shipped to your dealership is available via h-dnet.com and is no longer attached to mailed bulletins. This list may be found by following this path:

[h-dnet.com/Service/Safety Campaign and Product Campaign/Product Campaign and Open VIN Lists](http://h-dnet.com/Service/Safety%20Campaign%20and%20Product%20Campaign/Open%20VIN%20Lists). Select 0902 campaign to view the VIN list.

NOTE

If the vehicle is not on your dealership VIN list, check the Safety and Product Campaign History by VIN link.



Figure 1. Stock (Black) Voltage Regulator Date Code

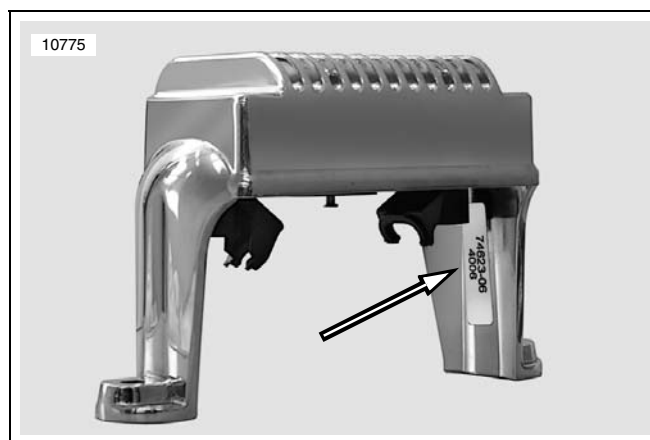


Figure 2. P&A Chrome Voltage Regulator Date Code

Customer Notification

Harley-Davidson will send a letter to registered owners notifying them of this non-safety related condition and instructing them to contact their dealer for the replacement service. A sample of the customer letter is attached.

IMPORTANT NOTE

Please be advised that the services delivered under this product program will no longer be rendered at factory expense upon expiration of the motorcycle's two-year warranty period, or after one year from the date of this bulletin, whichever occurs last.

IMPORTANT NOTE

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	WARRANTY PROCESS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO.1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	RETURN THIS TO
INITIAL HERE									

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Required Dealer Action

1. As some motorcycles may have already had the voltage regulator replaced under warranty, and would not require replacement under this program, always check the four digit date code:
 - a. On stock (black) voltage regulators, the part number (74505-06) and date code are stamped at the rear (just in front of the oil filter). See Figure 1.
 - b. On P&A chrome voltage regulators, the part number (74622-06) and date code are printed on an adhesive label fixed to the inboard side of the right leg. See Figure 2.

NOTE

For internal purposes, actual part number on the label may be 74623-06 instead of 74622-06.

2. If the date code is between 4205–1406:
 - a. Replace the stock (black) voltage regulator with that provided in the wave shipment of replacement part kits (P/N 94503).
 - b. Replace the P&A chrome voltage regulator with that provided in the ordered replacement part kit (P/N 94527).

NOTE

The last two digits of the date code is the year of manufacture, while the first two digits is the week of the year.

3. Refer to the 2006 Touring Models Service Manual for removal and installation instructions.

Wave Shipments- Replacement Part Kit P/N 94503 Only

Harley-Davidson's Warranty Department will conduct initial wave shipments of replacement part kits for stock (black) voltage regulators (P/N 94503) beginning the week of March 19, 2007.

Parts for this campaign will be shipped no charge, transportation paid, UPS Ground.

NOTE

No chrome voltage regulator kits for CVO models (P/N 94527) will be wave shipped - these must be ordered as needed. Always include the dealer number and VIN when ordering.

Ordering Additional Kits- Replacement Part Kits P/N 94503 and P/N 94527

Fill in the attached order form and fax it to the Warranty Department (414-343-8346). You must include the dealer number and the VIN of the motorcycle being serviced.

NOTE

No orders for replacement part kits for stock (black) voltage regulators (P/N 94503) will be accepted prior to the availability date. Orders received prior to termination of wave shipments also will be discarded. Notice of termination will be sent prior to conclusion of wave shipments.

Credit Procedure - U.S. Market/Non-U.S. Market

Complete an electronic warranty claim referencing Service Bulletin M-1204. Based upon the type of claim, fill in the rest of the form as follows:

Table 1. Original Equipment*

*VIN Required

Claim Type	PPC
Event 1, Problem Part No., Qty. 0, Description	74505-06/74622-06
Primary Labor Code	5635
Time	0.3 hrs.
Customer Concern Code	0902
Condition Code	9981

**Table 2. Dealer Installed at Time of
Motorcycle Sale* and Registered to VIN
(2 Year Warranty)**

*VIN Required

Claim Type	PNA
Event 1, Problem Part No., Qty. 0, Description	74622-06
Primary Labor Code	8635
Time	0.3 hrs.
Detail Part No., Qty. 1	74622-06
Customer Concern Code	9205
Condition Code	4108

**Table 3. Parts Sold Over the Counter,
Dealer Installed**

Claim Type	DFS
Event 1, Problem Part No., Qty. 0, Description	74505-06/74622-06
Primary Labor Code	Leave Blank
Detail Labor Code	8888
Time	0.3 hrs.
Detail Part No., Qty. 1	74505-06/74622-06
Customer Concern Code	9205
Condition Code	4108

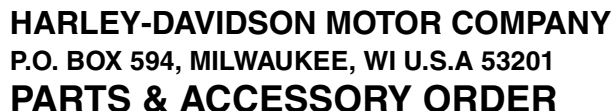
Table 4. Parts in Dealer Inventory

Claim Type	DFS
Event 1, Problem Part No., Qty. **, Description	74505-06/74622-06
Detail Part No., Qty. 1	74505-06/74622-06
Customer Concern Code	9205
Condition Code	4108

** Quantity will vary depending upon dealer stock.

Return Shipping Information

Upon receipt and processing of the properly completed warranty claim, you will be sent a bar coded label to return the affected voltage regulator. You must tag each part separately and return before the due date on the parts return tag. Upon timely receipt of the properly tagged parts, you will be credited the appropriate amount for labor and return postage. No credit will be issued for parts as they were sent no charge, transportation paid.



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NAME _____

ADDRESS _____

CITY/STATE/ZIP _____

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P NAME _____
ADDRESS _____ **SAME** _____
T
O CITY/STATE/ZIP _____

TYPE CODE	ORDER TYPE	VEHICLE IDENTIFICATION NUMBER (VIN)
R	REGULAR	
P	POLICE	
D	DOWN VEHICLE	
W	WARRANTY	
RC	RECALL	
PC	PRODUCT CAMPAIGN	

DEALER ORDER	
ORDER DATE	
DEALER NO.	
ORDER TYPE	PC
WARRANTY CLAIM NO.	

FOR OFFICE USE ONLY	
ACCT.	1745951
FRT. ACCT	1745951

[illegible]

**PLEASE USE PART NUMBERS
DO NOT USE FOR
CORRESPONDENCE**

F-1040

ALL ORDERS SUBJECT TO ACCEPTANCE AT MILWAUKEE, WI 53201

All goods covered by this order, including goods back-ordered, will be billed at prices current at the time of shipment. Goods are purchased for resale and delivery is made to purchaser F.O.B. factory, Milwaukee, Wisconsin or other point of origin. If accepted, this order as accepted shall be subject to availability of goods to seller for delivery to purchaser. Any delay in shipment shall not relieve purchaser of responsibility for his accepted order and seller shall not be liable for any loss or damage due to delay in shipment or failure to deliver. Any request for cancellation of this order or any part thereof must be received by seller prior to the date of shipment, and in case of reconignment or return of goods to seller, purchaser shall pay the entire cost connected therewith, plus zero, ten or twenty-five percent of selling price, as determined by Company policy from time to time, as liquidated damages for loss of sale. Purchaser will be responsible for collection and payment of all Federal, State and local taxes that apply on the retail sales.

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**PLEASE USE PART NUMBERS
DO NOT USE FOR
CORRESPONDENCE**