

SERVICE BULLETIN



M-1202

Safety Recall Code 0129

February 9, 2007

2007 DYNA AND SPORTSTER FRONT TIRE RECALL

Purpose

Harley-Davidson has determined that a condition affecting motor vehicle safety exists on certain 2007 Dyna and Sports-ter models with 19-inch front tires. These vehicles may have been assembled at the Kansas City plant using an incorrect **Dunlop** 19-inch tire. Models that specify a **100/90-19** front tire may have been assembled with a 90190-19 front tire. It is pre-dicted that less than 50 tires may have been installed, how-ever the potential population involves 834 motorcycles. Motorcycles assembled with the **90/90-19** front tire create an unknown and untested configuration, which may cause per-formance issues. This could result in an accident, which could cause injury or death to the rider.

In the interest of motor vehicle safety and customer satisfac-tion, Harley-Davidson has elected to initiate a voluntary recall (Campaign 0129) to replace the front tire. You may sell, but not deliver any affected motorcycles to your customers until the remedy is completed.

Motorcycles Affected

This recall applies to certain 2007 Sportster model (XL883, XL883L, XL883R, XL1200L, XL1200R, and XL50) and cer-tain Dyna model (FXD, FXDB, FXDC, and FXDL) vehicles built between **October 26, 2006** and **October 30, 2006**.

A VIN list specific to vehicles shipped to your dealership is available via h-dnet.com and is no longer attached to mailed bulletins. This list may be found by following this path:

h-dnet.com/Service/Safety Campaign and Product Cam-paign/Safety Campaign and Open VIN lists. Select 0129 campaign to view VIN list.

NOTE

If the vehicle does not appear on your dealer VIN list, refer to Safety and Product Campaign History by VIN link to verify if vehicle is affected.

Customer Notification

In accordance with Federal regulations administrated by NHTSA, Harley-Davidson Motor Company, Inc. will provide notice to all owners of record of affected products with direc-tion to bring the vehicle in for the recall service.

To protect the safety of our riders, it is our mutual responsibil-ity to ensure the recall service is performed on all affected motorcycles. Therefore, we strongly urge you to perform the recall service even if the motorcycle was not purchased from your dealership.

You are also required to perform the recall service on all affected vehicles in your dealership inventory prior to deliver-ing, renting or leasing those vehicles.

If you are not sure that a safety recall has been completed on a particular motorcycle, check the recall records available on TALON and h-dnet.com.

NOTE

Because only registered owners will receive notification from us, we request that you contact any owners of vehi-cles that your records show as unregistered. Advise them of the safety recall and make arrangements for them to come in for recall service. We also require that you provide us with their names, addresses and V.I.N. numbers as soon as possible to enable us to mail them an owner's letter, as required by the National Traffic and Motor Vehicle Safety Act (as amended).

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OFFICE OF DIRECTOR
NHTSA

IMPORTANT NOTE									
In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.									
ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO.1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	WARRANTY PROCESS MANAGER	RETURN THIS TO
INITIAL HERE									
©2007 H-D									

Kit Ordering Information

Because the number of vehicles requiring replacement of the front tire will be very minimal, there will be no wave shipments of kits for this recall. If upon inspection it is determined a vehicle requires a tire replacement, you must fill in the attached order form and supply the VIN of the vehicle requiring a replacement tire. All orders must be faxed to the Warranty Department at 414-343-8346. You must include your dealer number on the form.

No orders will be accepted without a qualifying VIN. All properly completed orders will be processed, and replacement tires, Kit Part No. 94525 will be shipped, no charge, transportation paid, via UPS1.

Required Dealer Action

See Figure 1. Inspect and determine if tire on motorcycle is the incorrect tire. The incorrect tire will be tire size 90190-19. The correct tire will be 100/90-19. Replace tire as required. Refer to appropriate model service manual, which contains instructions on performing the required procedure for changing tire.

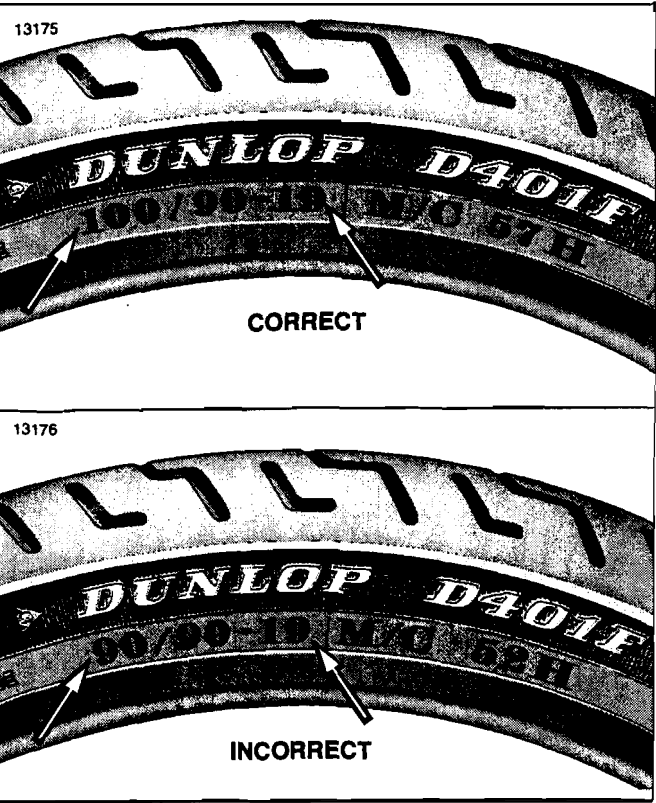


Figure 1. Tire Size Location on Sidewall

Table 1. Safety Recall Code 94525 Kit

Item	Part No.	Quantity
Tire	43112-91A	1

WARNING

A Service Manual is necessary for installation of this kit as the rider's safety depends upon correct installation. Improper installation could result in death or serious injury. When reviewing the sections referenced below, be sure to take note of all warnings and cautions.

NOTE

Refer to the 2007 Dyna Models Service Manual (Part No. 99481-07) for Dyna models, or the 2007 Sportster Models Service Manual (Part No. 99484-07A) for Sportster models, which contain reference to instructions on tire removal.

Credit Procedures for all Talon / h-dnet.com / Lightspeed Warranty Claim Systems Users (Inspection only required)

The majority of vehicles involved will require an inspection only. For each vehicle requiring an inspection only, and no tire replacement, file an electronic claim as follows:

Entry Field	Enter
Claim Type	SRC
Event Problem Part	43112-91A
Quantity	Leave blank
Primary Labor Code*	2110
Time	0.1
Customer Concern Code*	0129
Condition Code*	9984
* These new codes may need to be downloaded into your system.	

Upon receipt of the properly completed recall claim, you will be credited 0.1 hour labor for performing the inspection procedure, plus appropriate market and administrative time.

NOTE

Each vehicle recall completion must be filed on an individual claim. Please do not submit additional warranty events on these claims.

Credit Procedures for all Talon / h-dnet.com / Lightspeed Warranty Claim Systems Users (Tire replacement required)

For vehicles that require a front tire replacement, file an electronic recall claim as follows:

Entry Field	Enter
Claim Type	SRC
Event Problem Part	43112-91A
Quantity	Leave blank
Primary Labor Code*	2115
Time (includes balancing)	Sportster 0.6, Dyna 0.7
Customer Concern Code*	0129
Condition Code*	9981
Replacement Part	94525
Quantity	1
* These new codes may need to be downloaded into your system.	

Upon receipt of the properly completed recall claim, dealers in the contiguous United States will receive a **bar-coded** label identifying the claim number. VIN, recall **campaign** and Part number that must be returned **by the** due date on the label. No credit will be issued unless the part is received by the date on the label. Only the recall record will be updated.

Upon the timely receipt of the recall campaign parts, you will be credited the hours of labor as noted above for performing the replacement procedure, postage, plus appropriate market administrative time. The recall record will be updated.

NOTE

Each vehicle recall completion must be filed on an individual claim. Please do not submit additional warranty events on these claims.

Credit Procedures for all other Warranty Claim System Users (Inspection only required)

The majority of vehicles involved will require an inspection only. For each vehicle requiring an inspection only and NO TIRE REPLACEMENT, file a claim supplying all the necessary information as follows:

- Dealer Number
- Repair Order Number
- Claim Date
- Product Campaign (0129)
- Fix I.D. (I)
- Full seventeen-character VIN.

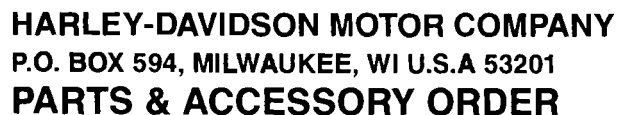
Upon receipt and processing of the transmitted information, you will be credited 0.1 hour labor for performing the inspection procedure, plus appropriate market administrative time.

Credit Procedures for all other Warranty Claim System Users (Tire replacement required)

For vehicles that require a front tire replacement, file a claim supplying all the necessary information as follows:

- Dealer Number
- Repair Order Number
- Claim Date
- Product Campaign (0129)
- Fix I.D. (C)
- Full seventeen-character VIN.

Upon receipt and processing of the transmitted information, you will be credited 0.6 hours labor for Sportster models and 0.7 hours of labor for Dyna models, plus the appropriate market administrative time.



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NAME _____

ADDRESS _____

CITY/STATE/ZIP _____

S NAME _____
H _____
I ADDRESS **SAME**
P _____
T CITY/STATE/ZIP _____
O _____

TYPE CODE	ORDER TYPE	VEHICLE IDENTIFICATION NUMBER
R	REGULAR	
P	POLICE	
D	DOWN VEHICLE	
W	WARRANTY	
RC	RECALL	

DEALER ORDER	
ORDER DATE	
DEALER NO.	
ORDER TYPE	RC
WARRANTY CLAIM NO.	

FOR OFFICE USE ONLY	
ACCT.	1744129
FRT. ACCT	1744129

[illegible]

RECALL CODE 0129

**PLEASE USE PART NUMBERS
DO NOT USE FOR
CORRESPONDENCE**

ALL ORDERS SUBJECT TO ACCEPTANCE AT MILWAUKEE, WI 53201

All goods covered by this order, including goods back-ordered, will be billed at prices current at the time of shipment. Goods are purchased for resale and delivery is made to purchaser's F.O.B. factory, Milwaukee, Wisconsin or other point of origin. If accepted, this order as accepted shall be subject to availability of goods to seller for delivery to purchaser. Any delay in shipment shall not relieve purchaser of responsibility for his accepted order and seller shall not be liable for any loss or damage due to delay in shipment or failure to deliver. Any request for cancellation of this order or any part thereof must be received by seller prior to the date of shipment, and in case of reconignment or return of goods to seller, purchaser shall pay the entire cost connected therewith, plus zero, ten or twenty-five percent of selling price, as determined by Company policy from time to time, as liquidated damages for loss of sale. Purchaser will be responsible for collection and payment of all Federal, State and local taxes that apply on the retail sales.

**PLEASE USE PART NUMBERS
DO NOT USE FOR
CORRESPONDENCE**

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IN U.S.A.

SAMPLE COPY

Dear Harley-Davidson Motorcycle Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Harley-Davidson Motor Company, Inc. has decided that a defect relating to motor vehicle safety may exist on certain 2007 Sportster model (XL883, XL883L, XL883R, XL1200L, XL1200R and XL50) and certain Dyna model (FXD, FXDB, FXDC and FXDL) vehicles built between October 26, 2006 and October 30, 2006. A 100/90-19 front tire is specified for the above models. However those models built between the above dates may have been assembled with a 90/90-19 front tire. Motorcycles assembled with the 90/90-19 front tire create an unknown and untested configuration, which may cause performance issues. This could result in an accident, which could cause injury or death to the rider.

Our records indicate that you purchased one of the model motorcycles listed above that may have the condition involved in this recall.

We strongly urge you to contact your dealer to make arrangements to have the appropriate service performed as soon as possible.

Please contact your Harley-Davidson motorcycle dealer immediately and arrange an appointment to have your front tire inspected and replaced if necessary. The actual dealer labor time to perform this service will be less than one hour; however, due to scheduling, the dealer may require your motorcycle for a longer period of time. The parts and labor will be free of charge to you. Recall kits will be available at your dealership's request beginning the week of February 5, 2007

To verify that the service has been completed, your Dealer will ask you to sign a recall claim. If you have sold your motorcycle, please forward the appropriate information about your purchaser. This will enable us to contact him/her and advise that person of this recall. Also, Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you have had this defect repaired before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with

this recall. For more information contact Harley-Davidson at 1-414-343-4056. Should you choose to ride your motorcycle prior to this service, we urge you to be aware of this condition.

If you take your motorcycle to your dealer on a mutually agreed upon date and they do not perform the required service to your satisfaction, please contact Harley-Davidson Motor Company, Inc. for immediate assistance at the address or telephone number listed on this letterhead. If your dealer or Harley-Davidson Motor Company, Inc. fails or is unable to remedy your motorcycle without charge within a reasonable time, you may wish to inform the Administrator, The National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 25090, or call the toll-free Auto Safety Hotline at 1-888-DASH-2DOT (TTY: 1-800-424-9153); or contact NHTSA at <http://www.safercar.gov>.

We regret any inconvenience this may cause you, but we are initiating this action in the interest of your personal safety and satisfaction with our products. Thank you for your cooperation.

Sincerely,

Harley-Davidson Motor Company, Inc.
0129