

# SERVICE BULLETIN



M-1182

December 01, 2005

## IMPROVED FRONT RUBBER MOUNT

### Purpose

A new improved front rubber mount will be introduced as a running change on all 2006 Touring model motorcycles. Before appearing on production motorcycles, the new rubber mount will first be available as a replacement part.

#### NOTE

*The new front rubber mount is part number 16207-79C and replaces part number 16207-79B. In the interest of promoting customer satisfaction, Harley-Davidson requests that you return your inventory of the old style front rubber mount following the CREDIT PROCEDURE which follows.*

### Motorcycles Affected

The new improved front rubber mount retrofits all Touring model motorcycles manufactured since 1980.

#### NOTE

*Install **new** front rubber mount with the flat plate topside and the larger OD at the bottom. While the old style front rubber mount was stamped "TOP" to ensure proper orientation, the new style is not. See Figure 1.*

### Credit Procedure for Parts in Stock

To warranty the old style front rubber mounts in dealer stock, complete a regular warranty claim form referencing Service Bulletin M-1182 in the Comments section. Fill out the rest of the claim as follows:

ENTRY FIELD	ENTER
Claim Type	DFS
Problem Part No.	16207-79B
Quantity	Based on dealer stock
Description	Front rubber mount
Customer Concern Code	9203
Condition Code	9110

Upon receipt of a properly completed claim, you will receive a bar code label for use in returning the parts stock of old style front rubber mounts. When the parts are received by the due date on the label, you will be credited for both the parts and the cost of return postage.

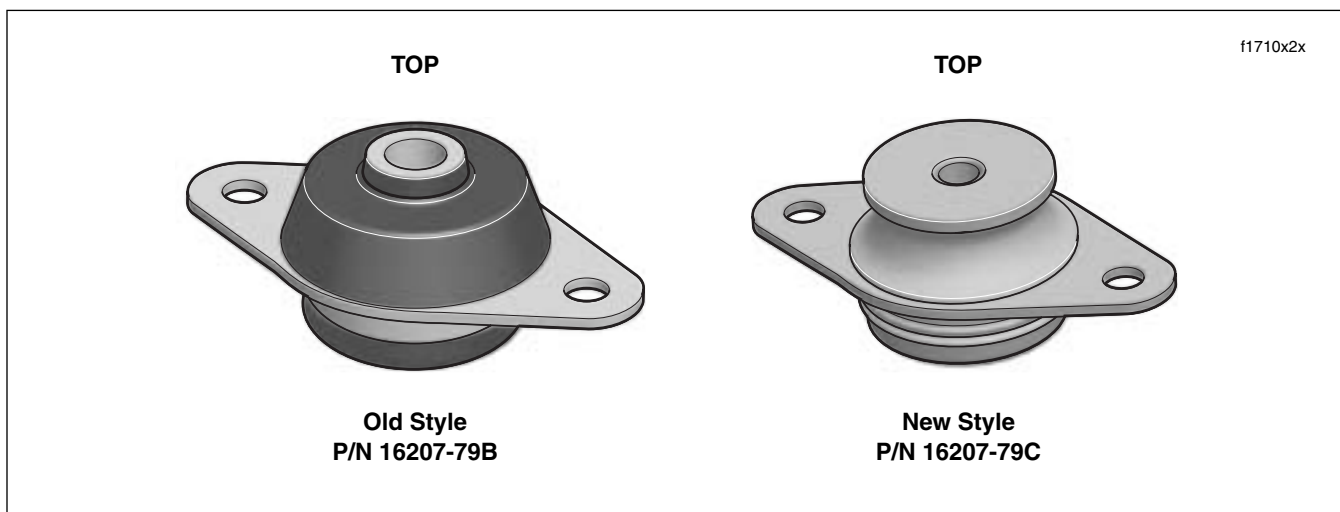


Figure 1. Front Rubber Mount Orientation

#### IMPORTANT NOTE

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO.1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	TECHNICIAN NO. 4	RETURN THIS TO
INITIAL HERE									

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