

SERVICE BULLETIN



M-1174

July 23, 2005

2006 DYNA INITIAL CARE PROGRAM

Purpose

The purpose of this bulletin is to provide information on the Initial Care Program for 2006 Model Year Dyna motorcycles.

As part of the introduction of this year's Harley-Davidson Motorcycles, Technical Service is providing the 2006 Model Year Dyna Initial Care Program. This program allows Harley-Davidson to monitor initial repair trends on significant components and provide rapid resolution to field concerns.

Key Program Components

- Warranty Pre-Authorization from Technical Service (by using the Initial Care Phone Line listed below) is required for **all POWERTRAIN** repairs. Decisions concerning repair versus replacement or requests for further diagnostic labor time will be determined by Technical Service Representatives at that time.
- With the exception of the clutch access (derby) cover for scheduled maintenance or P&A accessory cover installations; none of the primary, transmission, or engine compartments should be opened or covers removed prior to contacting Technical Service's Initial Care Team for diagnostic assistance and/or Warranty Pre-Authorization.
- During the Initial Care period the maintenance schedule for primary chain lubricant and transmission lubricant will be shortened. All lubricants should be changed and inspected at 1000 miles, then every 5000 miles thereafter as part of this program. Notify the Initial Care team of any concerns noted during these inspections. As this differs from published maintenance intervals please review this with your customer at point of sale and vehicle delivery.
- A diagnosis that indicates an intake leak requiring seal replacement or induction module removal requires contact with Technical Service's Initial Care Team prior to any repair attempt.
- Genuine Parts & Accessories and/or Screamin' Eagle performance parts installation does not require contact with the Initial Care Team prior to disassembly and installation. We do require that you perform a thorough PDI and test ride in stock configuration prior to any disassembly or modification of the vehicle to validate product performance and quality. Any concerns identified should be reported to Technical Service's Initial Care Team immediately.

- Accessorization with race only performance parts or aftermarket products may void vehicle warranty and the installing dealer becomes responsible for quality and workmanship.
- Minimal parts are protected, allowing dealers to stock an inventory of repair parts. However, Warranty Pre-Authorization from Technical Service's Initial Care Team is also required for the specific components listed in Table 1.
- If a component is warrantable, process the order as normal and submit a claim, referencing the authorization number provided in the comments area of the warranty claim.

Initial Care Phone Line (414) 343-8357

This phone line allows direct access for technical support, diagnostic assistance, and warranty pre-approval decisions. Prompt 2 for H-D Initial Care Programs, then Prompt 1 for Dyna Initial Care.

Please be prepared with the following information:

1. Vehicle Identification Number (VIN)
 2. Mileage
 3. Problem condition and diagnostics procedures performed and the test results
 4. Other pertinent information, such as vehicle maintenance or repair history, vehicle condition, detail of any modifications, etc.
 5. Part numbers and packages dates for P&A related concerns
- Emergency weekend or holiday repairs can be completed by the dealer **only if customer satisfaction is at stake**, but will still require contacting Technical Service's Initial Care Team on the following weekday for review and authorization.
 - The 2006 Dyna Initial Care Program has an intended life span of **July 23, 2005 through December 23, 2005**. It will be reviewed at that time and extended if necessary.

IMPORTANT NOTE

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO.1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	TECHNICIAN NO. 4	RETURN THIS TO
INITIAL HERE									

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Table 1. Components Requiring Pre-Authorization for Replacement Under Warranty

Description	Part Number	Description	Part Number
Symmetric (INTAKE) Flange	26993-06	Compensator Assembly	40296-06
Air Sensor Kit	27381-06	Idle Cable	56355-96A
Induction Module	27600-06	Throttle Cable	56356-96A
Induction Module, Sub-Assy	27618-06	Idle Cable	56415-06
Air Control Kit	27658-06	Throttle Cable	56421-06
Throttle Sensor Kit	27659-06	Throttle Cable	56633-06
O2 Sensor	27683-06	Idle Cable	56634-06
A/C Backing Plate, HDI	29104-06	Oil Spout Assy, blk	62457-06
Starter Repair Kit	31610-06	Oil Spout Assembly, silver	62459-06
Starter Assembly	31618-06	Dipstick Assembly, silver	62853-06
Neutral Switch	33913-06	Fork Lock	71475-06
Transmission Gasket	35607-06	Ignition Switch/Fork Lock	71559-06
Trans Dipstick Assembly	37065-06	Vehicle Speed Sensor	74402-05
Automatic Primary Chain Tensioner Assembly	39929-06		