

# SERVICE BULLETIN



M-1155

August 16, 2004

## VRSC V-ROD EMISSIONS DECAL REPLACEMENT PRODUCT PROGRAM P11

### Purpose

The purpose of this bulletin is to advise dealers that an incorrect emissions decal was installed on certain domestic California VRSC (V-Rod) motorcycles.

### Motorcycles Affected

Certain 2004 model VRSC (V-Rod) motorcycles with VIN position #8 marked #3 meaning "California Emissions Model" built between 09/02/2003 and 01/19/2004. All vehicles shipped to your dealership are identified by the attached VIN list.

### Customer Notification

Registered Owner's will be advised by letter from Harley-Davidson stating that their vehicle requires this modification. A copy of the letter is attached.

### Required Dealer Action

Remove and discard old decal and install **new** decal. A new label for each vehicle shipped to your dealership is also attached.

### Removal

1. Remove lower airbox assembly per procedure in appropriate VRSC Service Manual.
2. See Figure 1. Remove old decal from right side of lower airbox and discard decal.

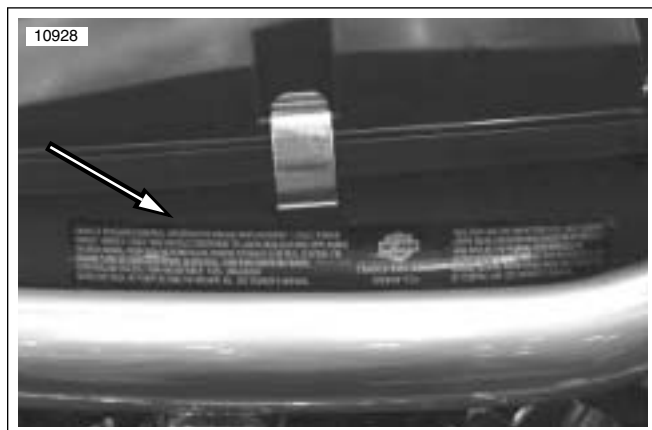


Figure 1. Emission Decal Location

### Installation

1. Clean surface with alcohol and allow to dry thoroughly.
2. Install new decal in same location as previous decal.
3. Install airbox assembly per appropriate VRSC Service Manual.

### Credit Procedure

For each vehicle serviced, complete a regular warranty claim referencing Service Bulletin M-1155. Fill in the rest of the claim as follows:

Table 1. Warranty Claim Information

Claim Type	P11
Event 1, Problem Part No., Qty., Description	----
Event 1, Additional Part No., Qty., Description	1-15350-04 Emissions Decal
Customer Concern Code	9203
Condition Code	9102
Primary Labor Code, Time	3540-0.2

Upon receipt and processing of the properly completed claim, you will be credited for the label and 0.2 hours for labor.

#### NOTE

A limited amount of labels are available upon request through the Harley-Davidson Warranty Department. Please call for details.

#### IMPORTANT NOTE

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO.1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	TECHNICIAN NO. 4	RETURN THIS TO
INITIAL HERE									

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