

SERVICE BULLETIN



M-1153

Safety Recall Code 0114

May 27, 2004

RECALL CODE 0114 - TAILLAMP BULB REPLACEMENT

Purpose

As recently advised in ML-391, Harley-Davidson has identified an issue with the taillamp bulb on certain motorcycles. See Figure 1. The existing taillamp bulb could become loose in the socket and render tail light and brake light inoperative.

In the interest of motor vehicle safety and customer satisfaction, Harley-Davidson has elected to initiate a voluntary recall (Campaign 0114) to replace the taillamp bulb on all affected motorcycles. See REQUIRED DEALER ACTION to perform the recall service.

Motorcycles Involved

Domestic Models

The models listed in Table 1, **built June 4, 2003 through August 22, 2003** require taillamp bulb replacement:

Table 1. Domestic Models

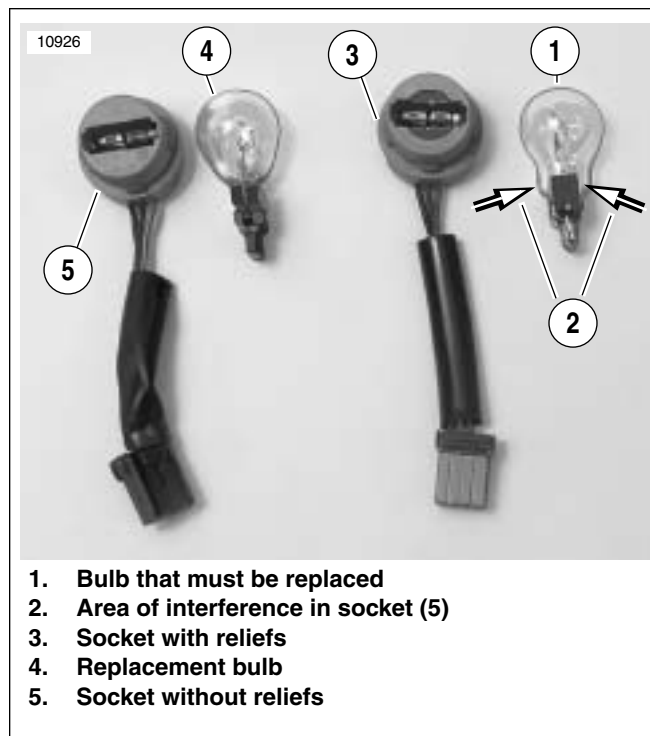
MODEL FAMILY	MODELS AFFECTED
Sportster	All models
Dyna	All models, including FXDP
Touring	FLHT, FLHTI, FLHTC, FLHTCI, FLTR, FLTRI, FLHR, FLHRI, FLHRCI, FLHTPI, FLHPI, FLHPEI, FLHTCSE, FLHRSEI2, FLHRS and FLHRSI

HDI Models

The HDI models **built June 15, 2003 through August 22, 2003** also require taillamp bulb replacement.

Table 2. HDI Models

MODEL FAMILY	MODELS AFFECTED
Sportster	All models
Dyna	All models
Touring	FLHT, FLHTI, FLHTC, FLHTCI, FLTR, FLTRI, FLHR, FLHRI, FLHRCI, FLHTPI, FLHPI, FLHPEI, FLHTCSE, FLHRSEI2, FLHRS and FLHRSI



1. Bulb that must be replaced
2. Area of interference in socket (5)
3. Socket with reliefs
4. Replacement bulb
5. Socket without reliefs

Figure 1. Taillamp Bulbs And Socket Assemblies

NOTE

See Figure 1. Bulb (1) will only fit socket (3). Bulb (4) will fit both sockets (3) and (5).

Customer Notification

Attached is a complete VIN list of all motorcycles shipped to your dealership that are involved in this recall campaign. To protect the safety of our riders, it is our mutual responsibility to ensure that the recall service is performed on all affected motorcycles. Therefore, we strongly urge you to perform the recall service even if the motorcycle was not purchased from your dealership. You also are required to perform the service on all affected motorcycles in your dealership inventory prior to delivering or leasing those motorcycles.

If you are not sure that the safety recall service has been completed on a particular motorcycle, check the recall records available on TALON or h-dnet.com.

IMPORTANT NOTE

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO.1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	TECHNICIAN NO. 4	RETURN THIS TO
INITIAL HERE									

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IMPORTANT NOTE

Because only registered owners as shown on the attached list will receive notification from us, we request that you contact any owners of vehicles still listed as unregistered. Advise them of the safety recall and make arrangements for them to come in for recall service. We also require that you provide us with their names, addresses and VIN's as soon as possible to enable us to mail them an owner's letter, as required by the National Traffic and Motor Vehicle Safety Act (as amended).

Required Dealer Action

One initial shipment of Safety Recall Code 0114 Kits (Part No. 94314) will be made on or around June 7, 2004. The contents of each kit is as follows:

Table 3. Safety Recall Code 0114 Kit

Kit#	Contents
94314	Wedge Base Taillamp Bulb

All kits will be shipped no charge, transportation paid. If additional kits are needed, fill in the attached order form and send it to the attention of the Warranty Department. Be sure to include your Dealer number on the order form.

NOTE

Do not send in the order for additional kits until you have received your wave shipments and have determined your remaining kit requirements. Orders received before the wave shipment is complete will be discarded. Harley-Davidson reserves the right to conduct wave shipments in lieu of processing individual orders and/or adjusting order quantities, depending on the availability of parts.

IMPORTANT NOTE

Ensure that dealer technicians and parts personnel use the correct bulb for future bulb replacements.

BULB REMOVAL/INSTALLATION

1. See Figure 2. Remove two screws (1) from lens to release tail lamp assembly (2) from chrome bracket at back of rear fender. Carefully pull tail lamp assembly from bracket.
2. Depress button at bottom of 4-place Multilock socket (3) to release tail lamp assembly from pin housing.
3. Rotate bulb socket (4) 1/4 turn counterclockwise and pull socket and bulb from tail lamp assembly (2).
4. Remove and return existing bulb.
5. Insert replacement bulb in bulb socket (4) and press bulb into socket so lock tabs on bulb engage locking slots in socket.
6. Orient bulb socket tabs with slots in Taillamp assembly and turn bulb socket 1/4 turn clockwise.
7. Orient 4-place Multilock socket so that the release button is at the bottom and insert into pin housing until it "clicks."
8. Place tail lamp into position against chrome plastic bracket tucking conduit into space below pin housing screw.

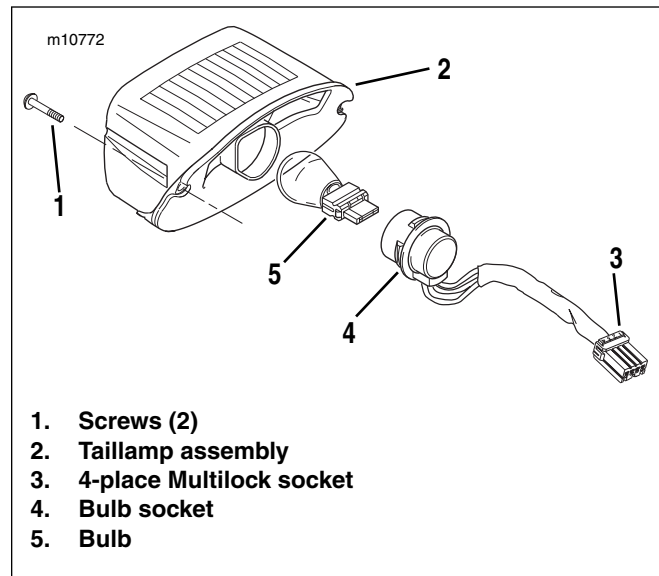


Figure 2. Taillamp Assembly

CAUTION

Over tightening screws can crack the lens or result in scratching of the fender paint.

9. Align holes in lens with those in chrome bracket and install two screws. Tighten screws to 20-24 **in-lbs** (2.3-2.7 Nm).
10. Turn the Ignition/Light Key Switch to IGNITION and test lamp for proper operation.

Return Shipping Information

See Credit Procedures for Return Shipping Information.

NOTE

See Figure 3. Both bulbs in Figure 3 were identified as Part No. 68167-88. In January, 2004, the Wagner bulb with the filament support was changed to Part No. 68167-04. Make certain dealer technicians and parts personnel use the correct bulb for future bulb replacements.

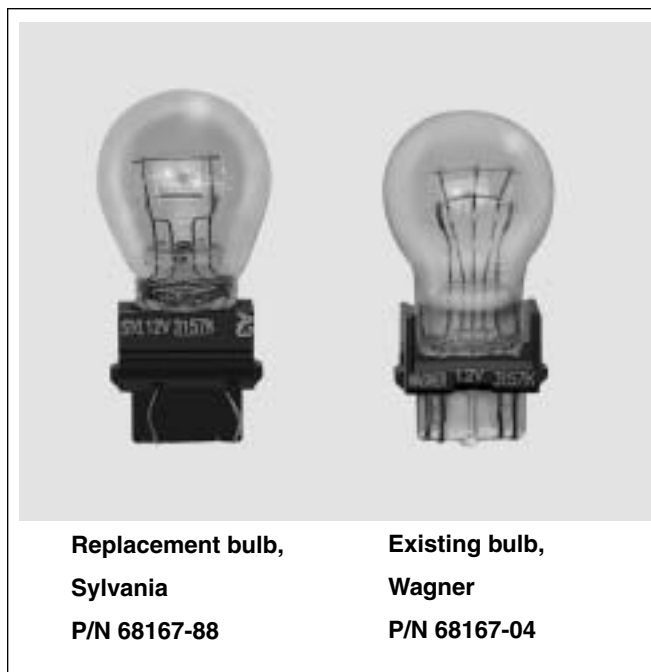


Figure 3. Taillamp Bulbs

Dealer Parts Inventory Procedure

See Figure 3. Identify any bulbs in your dealer parts inventory which are the Wagner design and are labelled with the earlier 68167-88 Part No. Relabel these bulbs as Part No. 68167-04 and relocate in an appropriate bin location.

Part No. 68167-04 Bulb Usage

These bulbs do **not** need to be returned as they fit all 2004 and later Softail models.

Part No. 68167-88 Bulb Usage

These bulbs must be used in XL, Dyna and Touring models built after about 1-1-03 and through the end of the 2004 model year. Prior to 1-1-03 a bayonet style bulb was used.

Credit Procedures

Complete a Dealer Service Card for each motorcycle serviced. Write safety recall code "0114" on the card and place the letter "C" in the letter box.

Package the original bulb (Wagner) Part No. 68167-04, along with the properly completed Dealer Service Card and send to: Harley-Davidson Motor Company, Warranty Return Dept., 3801 W. Juneau Avenue, Milwaukee, WI 53208. Do not affix the bulb so it covers or interferes with the bar-coded area of the recall card. Bulbs so located prevent scanning of bar-code.

Upon receipt of the parts and a properly completed Dealer Service Card, you will be credited 0.5 hours of labor for performing the recall procedure, which includes 0.1 hours for dealer administration time. You also will be credited the cost of return postage.

NOTE

The actual labor time for replacement of the bulb including dealer administration time is less than 0.5 hours. Because of the disruption to your service operation, and as a small incentive to help achieve a high percentage of recall completion, you will be paid 0.5 hours for performing the recall service.



DEALER ORDER	RC
ORDER DATE	
DEALER NO.	
ORDER TYPE	
WARRANTY CLAIM NO.	

TYPE CODE	ORDER TYPE	VEHICLE IDENTIFICATION NUMBER
R	REGULAR	
P	POLICE	
D	DOWN VEHICLE	
W	WARRANTY	
RC	RECALL	

S NAME _____ S NAME _____
L ADDRESS _____ I ADDRESS _____
D ADDRESS _____ P ADDRESS _____
T CITY/STATE/ZIP _____ T CITY/STATE/ZIP _____
O CITY/STATE/ZIP _____ O CITY/STATE/ZIP _____

FOR OFFICE USE ONLY
ACCT. 174-4114
FRT. 174-4114 ACCT

[illegible]

PLEASE USE PART NUMBERS  **DO NOT USE FOR**
CORRESPONDENCE 

ALL ORDERS SUBJECT TO ACCEPTANCE AT MILWAUKEE, WI 53201

All goods covered by this order, including goods back-ordered, will be shipped at prices current at the time of shipment. Goods are purchased for resale and delivery is made to purchaser FCB factory, Milwaukee. Any delay in shipment shall not relieve purchaser of responsibility for his order. Goods are subject to availability of goods to seller for delivery to purchaser. Any delay in shipment or failure to deliver. Any request for cancellation of this order or any part thereof must be received by seller prior to the date of shipment, and in case of reconignment or return of goods to seller, purchaser shall pay the entire cost connected therewith, plus zero, ten or twenty-five percent of selling price, as determined by Company's policy from time to time, as liquidated damages for loss of sale. Purchaser will be responsible for collection and payment of all Federal, State and local taxes that apply on the retail sales.

PLEASE USE PART NUMBERS

DO NOT USE FOR

CORRESPONDENCE

F-1040

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