

SERVICE BULLETIN



M-1134

March 31, 2003

SCREAMIN' EAGLE FLHRSEI² ECM CALIBRATION UPGRADE

Purpose

Due to issues internal to the ECM, certain production 2003 Screamin' Eagle FLHRSEI² model motorcycles may be experiencing low power levels. In the interest of preserving customer satisfaction, Harley-Davidson has elected to upgrade the ECM calibration of all affected motorcycles.

NOTE

The new calibration number is 32936-03A and will be available through Digital Technician the week beginning April 6, 2003. This calibration is intended for production FLHRSEI² model motorcycles only, that is, motorcycles in stock form as delivered by the factory to the dealer.

Motorcycles Affected

All production 2003 Screamin' Eagle FLHRSEI² model motorcycles assembled/shipped from the York, Pennsylvania assembly plant before November 13, 2002. The last six digits of the VIN on all affected motorcycles precede **952098**.

NOTE

Screamin' Eagle FLHRSEI² model motorcycles that have had a P&A performance stage kit installed (air cleaner, exhaust pipes and performance calibration number 32925-03) do not require the calibration upgrade.

Required Dealer Action

1. Using Digital Technician, check the current calibration number and then proceed as follows:
 - a. If the current calibration number is 32936-03A, then the calibration upgrade has already been performed.
 - b. If the current calibration number is 32936-03, then download calibration number 32936-03A.
 - c. If the current calibration number is 32925-03, then the customer has paid to have the P&A performance stage kit installed and this bulletin only applies if the customer chooses to return the motorcycle to 100% O.E. configuration.
2. Write down the calibration number on the bar code label affixed to the inboard side of the ECM.

Credit Procedure

Complete a separate warranty claim for each vehicle serviced. Reference Service Bulletin M-1134 in the "Comments" or "Notes" section and be sure to include the VIN of the vehicle on which the service was performed. Fill in the rest of the claim as follows:

CLAIM TYPE	MC
EVENT 1, PROBLEM PART NO.	32936-03A/DT
PART DESCRIPTION	ECM Calibration
QUANTITY	1
LABOR/CONDITION CODE	7916
TIME	0.3 hrs.
CUSTOMER CONCERN	1302

Upon receipt of the properly completed claim, you will receive the part and labor credit shown above.

IMPORTANT NOTE

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO.1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	TECHNICIAN NO. 4	RETURN THIS TO
INITIAL HERE									

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