

### SAFETY RECALL CAMPAIGN 0105 UPDATE

ML-375 February 27, 2002

We are pleased to inform you that we have shipped approximately 80% of the total Kits required to service the vehicle population involved in the 0105 Front Fender Tip recall campaign, through our wave shipment process. Effective Monday, March 4th, you may begin ordering your remaining needed Kits by faxing the 0105 recall order form to 414/343-8346. All faxed orders will be reviewed and processed based on availability of parts, over¬all remaining dealer requirements and recall completion performance.

Dealers ordering the clip and jumper harness kit, P/N 93951 **MUST SUPPLY** a VIN (Vehicle Identification Number) of the vehicle requiring the replacement. Package quantities of both Kits will be reduced to one in order to better facilitate all dealers needs and avoid excess of needed Kits in the field.

We'd also like to remind you that it is imperative that the Dealer Service Cards be completely and properly filled out to reflect the actual required service rendered under this recall, for each vehicle serviced.

Installation of **CLIPS ONLY** (kit 93950)

Place an "I" in the letter box

Installation of **CLIPS AND JUMPER HARNESS** (Kit 93951)

Place a "C" in the letter box

(This mode of correction is only to be used if the original jumper harness has been damaged - Wires broken or insulation worn through, exposing bare wires.)

**NOTE:** Effective immediately all damaged jumper harnesses must be returned with the properly completed Dealer Service Card. Postage costs will be reimbursed. All improperly completed Dealer Service Cards received, as well as those received without required parts, will be returned.

Thank you for your attention to these matters.

Sincerely,

Sarah S. Ottallah Manager, Recall Administration

### SERVICE BULLETIN

M-1119

Safety Recall Code 0105

January 10, 2002



### FRONT FENDER TIP LAMP JUMPER HARNESS RETENTION

### **Purpose**

As recently advised in ML-370, Harley-Davidson has learned that the clips retaining the front fender tip lamp jumper harness can become detached on certain 2001 and 2002 FLT model motorcycles. This condition could cause the wiring to become frayed and shorted, possibly causing the lighting fuse to blow. A blown lighting fuse leaves the vehicle without an operational headlight, passing lamps, front fender tip lamp, tail lamp and running lights.

In the interest of motor vehicle safety and customer satisfaction, Harley-Davidson has elected to initiate a voluntary recall (Campaign 0105) to add four metal clips in the fender well, as well as replace the existing harness if damaged. See REQUIRED DEALER ACTION to perform the recall service.

### **Motorcycles Affected**

This recall applies to all 2001 and 2002 FLT model motorcycles equipped with a front fender tip lamp and assembled/shipped from the York, Pennsylvania assembly plant between March 5 and October 25, 2001, specifically, FLHR, FLHR-I, FLHT, FLHTC, FLHTC Shrine, FLHTC-I, FLHTCU-I, FLHTCU-I

### **Customer Notification**

Attached is a complete list of all vehicles shipped to your dealership that are involved in this recall campaign. To ensure the safety of our riders, it is your responsibility to perform the required service on all affected vehicles, even if the motorcycle was not purchased from your dealership. You also are required to perform the recall service on all affected vehicles in your dealership inventory, prior to delivering or leasing those vehicles.

If you are not sure that the safety recall service has been completed on a particular motorcycle, contact the Harley-Davidson Recall Information Line at 1-800-448-1708 for a computer check of our recall records. Recall information is also available on TALON and h-dnet.com.

### **IMPORTANT NOTE**

Because only registered owners as shown on the attached list will receive notification from us, we request that you contact any owners of vehicles still listed as unregistered. Advise them of the safety recall and make arrangements for them to come in for recall service. We also require that you provide us with their names, addresses and VIN's as soon as possible to enable us to mail them an owner's letter, as required by the National Traffic and Motor Vehicle Safety Act (as amended).

A shipment of Safety Recall Code Kits will contain approximately 80% of your total estimated kit requirements and will begin on or around January 14, 2002. Two kits will be provided as follows:

Table 1. Safety Recall Code 0105 Kits

Kit#	Contents	Enough for
93950	40 metal adhesive clips	10 motorcycles - clips only
93951	8 metal adhesive clips with 2 front fender tip lamp jumper harnesses	2 motorcycles - clips and harness

All kits will be shipped no charge, transportation paid. If additional kits are needed, fill in the attached order form and send it to the attention of the Warranty Department.

### NOTE

Do not send in the order for additional kits until you have received your initial shipment and have determined your remaining kit requirements. Orders received before the initial shipment is complete will be discarded. Harley-Davidson reserves the right to conduct wave shipments in lieu of processing individual orders and/or adjusting order quantities, depending on the availability of parts.

### **Required Dealer Action**

### **IMPORTANT NOTE**

Obtain the 2002 Touring Models Service Manual (Part No. 99483-02). When reviewing the sections referenced below, be sure to take note of all warnings and cautions.

Remove seat. See Section 2.21 SEAT, REMOVAL.

### **A**WARNING

To protect against shock and accidental start-up of vehicle, disconnect the negative battery cable before proceeding. Inadequate safety precautions could result in death or serious injury.

- Unthread bolt and remove battery negative cable (black) from battery negative (-) terminal.
- Remove front wheel. See Section 2.2 FRONT WHEEL, REMOVAL.
- Direct the beam of a flashlight into the left side fender well. Carefully inspect wires of the front fender tip lamp jumper harness for cuts, nicks, stretching, chafing or other damage.

### NOTE

Light scuffing of the wires does not require replacement of the jumper harness.

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- Obtain Kit #93950 if no damage to the original jumper harness was observed. Obtain Kit #93951 if any damage is present.
- Remove jumper harness, if damaged. See Section 8.14 FENDER TIP LAMPS, FRONT FENDER TIP LAMP JUMPER HARNESS, REMOVAL.
- 7. Install four **new** metal adhesive clips as follows:
  - Using a soapy cleaning pad, such as Scotch Brite®, thoroughly scrub fender well at locations A, B, C and D as shown in Figure 1.

### NOTE

While location A is new, locations B, C and D are evenly spaced near or beside the existing plastic adhesive clips.

- Rinse with clear water and dry areas with a clean white cloth. Repeat step until clean cloth shows no evidence of dirt.
- c. Swab areas with denatured alcohol.
- d. Remove paper backing to expose adhesive and firmly press clips into place.
- If any damage to the original jumper harness was observed, install **new** harness from Kit #93951. See Section 8.14 FENDER TIP LAMPS, FRONT FENDER TIP LAMP JUMPER HARNESS, INSTALLATION.
- Route the wires of the jumper harness through the four new metal adhesive clips added in step 7.
- 10. Verify that jumper harness is now properly routed through one weld clip, four new metal adhesive clips, and as many as three original plastic adhesive clips.

### **WARNING**

If any portion of the jumper harness crosses over the riveted fender bracket, contact with the tire can cause chafing or other damage. Damage to the wiring can lead to loss of lighting while riding, which could result in death or serious injury.

 Verify that no portion of the jumper harness crosses over the riveted fender bracket.

### **A**WARNING

If the height of any metal clip is above the riveted fender bracket, contact with the tire can cause damage that results in premature tire failure, which could result in death or serious injury.

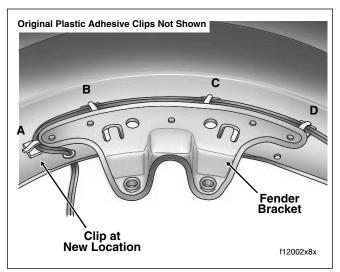


Figure 1. Left Side Front Fender Well

- Using finger pressure, bend arm of each clip down over wires so that no portion of the clip is above the height of the fender bracket.
- Install front wheel. See Section 2.2 FRONT WHEEL, INSTALLATION.
- 14. Insert bolt through battery negative cable (black) into threaded hole of battery negative (-) terminal. Tighten bolt to 60-96 **in-lbs** (6.8-10.9 Nm).
- 15. Install seat. See Section 2.21 SEAT, INSTALLATION.

### **Credit Procedures**

### Adhesive Clips Only (Kit #93950)

Complete a Dealer Service Card for each vehicle serviced. Write safety recall code "0105" on the card and place the letter "I" in the letter box. When the properly completed Dealer Service Card is received by Harley-Davidson, you will be credited 0.4 hour of labor for performing the recall procedure, which includes 0.1 hour for dealer administration time.

### Adhesive Clips and Jumper Harness (Kit #93951)

Complete a Dealer Service Card for each vehicle serviced. Write safety recall code "0105" on the card and place the letter "C" in the letter box. When the properly completed Dealer Service Card is received by Harley-Davidson, you will be credited 1.1 hours of labor for performing the recall procedure, which includes 0.1 hour for dealer administration time. Remember to destroy and discard the old jumper harness.

### **IMPORTANT NOTE**

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

ROUTING	SERVICE	SALES	PARTS	LEAD	TECHNICIAN	TECHNICIAN	TECHNICIAN	TECHNICIAN	RETURN
	MANAGER	MANAGER	MANAGER	TECHNICIAN	NO.1	NO. 2	NO. 3	NO. 4	THIS TO
INITIAL HERE									

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### HARLEY-DAVIDSON MOTOR COMPANY P.O. BOX 594, MILWAUKEE, WI U.S.A 53201

# PARTS & ACCESSORY ORDER

40 71	WARRANTY
ON	DOWN VEHICLE
	POLICE
IDENTIFICATION	REGULAR
	<b>ORDER TYPE</b>

	WARRANTY CLAIM NO.	
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QUANTITY	PART NUMBER			

ADDRESS

NAME

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WARRANTY CODE 0105

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## ALL ORDERS SUBJECT TO ACCEPTANCE AT MILWAUKEE, WI 53201

All goods covered by this order, including goods back-ordered, will be billed at prices current at the time of shipment. Goods are purchased for resale and delivery is made to purchaser FOB, factory, Miwaukee, Wisconsin or other point of origin. If accepted, this order as accepted shall be subject to availability of goods to seller for delivery to purchaser. Any delay in shipment shall not relieve purchaser of responsibility for his accepted order and seller shall not be liable for any loss or demaged due to delay in shipment or failure to deliver. Any request for cancellation of this order or any part thereof must be received by seller prior to the date of shipment, and in case of reconsignment or return of goods to seller, purchases shall pay the entire cost ornorected therewith, plus zero, ten or twenty-five percent of selling price, as determined by Company policy from time to time, as liquidated damages for loss of sale. Purchaser will be responsible for collection and payment of all Federal. State and local taxes that apply on the retail sales.

