

# SERVICE BULLETIN



M-1078

APRIL 9, 1999

## 1994-1999 Dyna Convertible Saddlebag Service Kits

### Purpose

This bulletin contains information regarding new service kits which have been made available for 1994-1999 Dyna-Convertible saddlebags. These kits will permit certain repairs to be made to these saddlebags, thus eliminating the need for costly saddlebag replacement.

### Snap Repair Kit

#### Part number 90739-99

This kit will allow replacement of the snap, which retains the saddlebag lid to the body of the saddlebag. The kit contains 5 sets of snaps, specialty tools and installation instructions.

It is suggested that one of these kits be kept available for use by the Service Department as the need arises. While the kit was designed with this particular use in mind, you may find that this snap could be used to replace snaps in many other applications.

### Knob Replacement Kit

#### Part number 90736-99

This kit will allow replacement of the knob and stud which retains the rear mount point of this saddlebag. The kit contains the components to repair two knob/stud assemblies. In the event that a knob/stud is lost or damaged, this kit will allow replacement of the damaged components.

### Warranty Information

Should replacement of a snap or knob be required on a saddlebag for a vehicle within the Limited Warranty period, one of these kits should be used to perform the repair. **The entire saddlebag should not be replaced under warranty for one of these repairable conditions.**

### Credit Procedure

After performing the required service on a vehicle in warranty, complete a regular warranty claim form referencing Service Bulletin M-1078 in the "Description of Repair" section of the form. Fill in the rest of the claim as follows:

Claim Type	PRD, MC, or GDW*
Problem Part Quantity	0
Problem Part Number	**
Part Description	Saddlebag
Additional Part Qty.	1
Additional Part Number	***
Additional Part Description	Snap Kit or Knob Kit
Primary Labor Code/Time Replace s/bag knob (per side)	6249 0.2 hour
Primary Labor Code/Time Replace s/bag snap (per snap)	6247 0.2 hour
Customer Concern Code	6312
Condition Code	3202

\*Claim type is dependent upon the status of the vehicle - (PRD -unsold/instock, MC -retailed to, GDW - out of warranty vehicle with prior authorization).

\*\*Use the part number for the appropriate saddlebag from the proper Parts Catalog for the vehicle repaired.

\*\*\*Use the additional part number of the appropriate kit:

90736-99 Knob Replacement Kit  
90739-99 Snap Repair Kit

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO. 1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	TECHNICIAN NO. 4	RETURN THIS TO:
INITIAL HERE									

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