

SERVICE BULLETIN



M-1075

Safety Recall Code 093

October 30, 1998

P&A Custom Horn Cover Part No. 69528-98

General

As recently advised in the September 29, 1998 mailgram (ML-360), Harley-Davidson has decided that a defect which relates to motor vehicle safety exists with the custom horn cover sold as an accessory part. This custom horn cover, Part Number 69528-98, can be installed on all 1992 through 1999 model motorcycles with the exception of XL 883 models.

Harley-Davidson has determined that abrasion, leading to possible fuel leakage, can occur between the fuel line and the accessory custom horn cover, Part Number 69528-98. Fuel leakage could lead to personal injury.

As a precautionary measure, Harley-Davidson has elected to initiate a voluntary recall campaign in the interest of motor vehicle safety and customer satisfaction.

DO NOT SELL ANY CUSTOM HORN COVER KITS YOU MAY HAVE IN STOCK. Furthermore, if any of these Custom Horn Cover kits were installed by you or your customers, please advise the customer to remove the custom horn cover.

Because Harley-Davidson has no record of who may have purchased/received these kits at the retail level, it is your responsibility to notify each of your customers. Harley-Davidson will send you a sufficient supply of owner notification letters to assist you with the notification process. Since the recall involves parts and not a vehicle on record, your SPOC representative and/or the Harley-Davidson Recall Information Line at 1-800-448-1708 will NOT be able to assist you.

Procedure

1. Remove acorn nut and custom horn cover.
2. Remove mounting bracket and standoff stud from OEM Rubber mount.
3. Examine fuel line for abrasion. If fuel line shows evidence of abrasion/contact it MUST BE REPLACED. Consult appropriate Service Manual.

NOTE

Figure 1 shows the horn installation on an EFI equipped motorcycle. Since this is a Multi-fit kit, the installation will vary on different models. ALL FUEL LINES, REGARDLESS OF MODEL, MUST BE CAREFULLY EXAMINED FOR CHAFING AND/OR ABRASION.

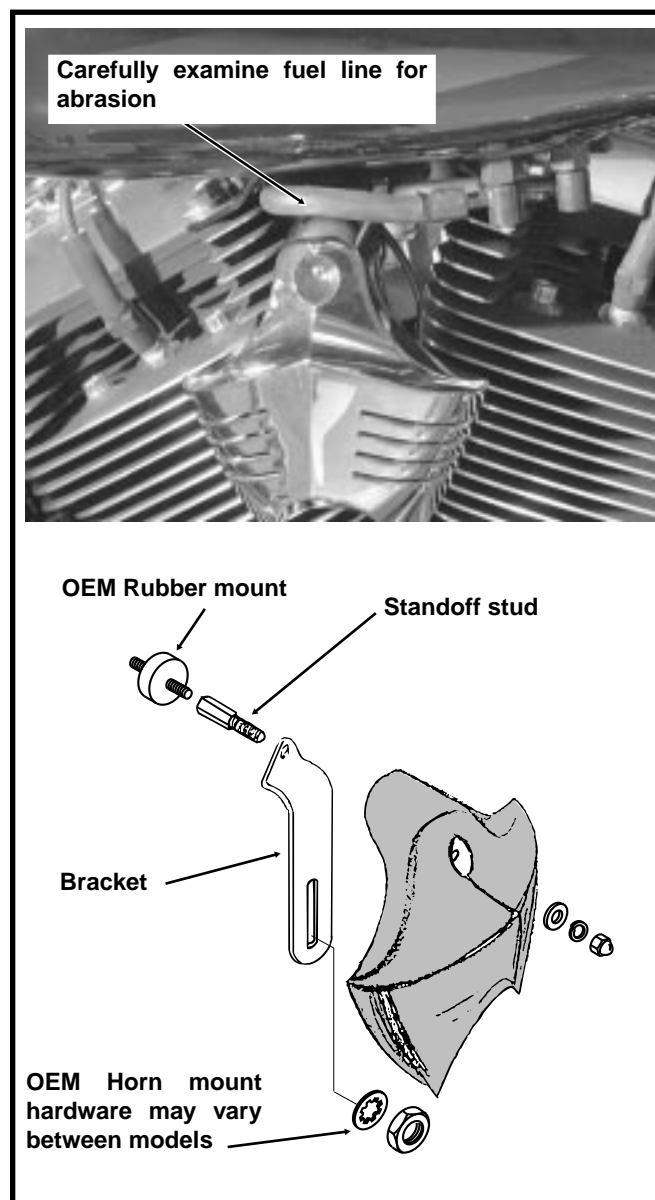


Figure 1.

4. Install OEM horn and bracket assembly. Consult appropriate Service Manual.

| ROUTING | SERVICE MANAGER | SALES MANAGER | PARTS MANAGER | LEAD TECHNICIAN | TECHNICIAN NO. 1 | TECHNICIAN NO. 2 | TECHNICIAN NO. 3 | TECHNICIAN NO. 4 | RETURN THIS TO: |
|--------------|-----------------|---------------|---------------|-----------------|------------------|------------------|------------------|------------------|-----------------|
| INITIAL HERE | | | | | | | | | |

1998 Harley-Davidson® Inc.

Credit Procedure

1. Kits in Dealer Stock

Remove all affected Custom Horn Cover kits (P/N 69528-98) from stock. To receive credit, complete a Warranty Claim Form referencing Service Bulletin M-1075 in the "Description of Repair" section.

Because this is a recall, no electronic claims can be accepted at this time. A paper claim form (P/N 99520-76D) must be used. Fill in the rest of the claim form as follows:

| | |
|---------------------------|---------------------------|
| CLAIM TYPE | HPI |
| QTY. EVENT 1 | * |
| EVENT 1, PROBLEM PART NO. | 69528-98 |
| PART DESCRIPTION | P&A Custom Horn Cover Kit |
| CUSTOMER CONCERN | 0093 |
| CONDITION CODE | 3101 |

**NOTE*

"Quantity" will vary depending upon what you have in stock.

Upon receipt of the properly completed claim form, you will receive a bar coded warranty part return label. You will be required to return the kits in order to receive appropriate credit for the parts. Upon receipt of the parts, you will receive the appropriate credit for parts and return postage.

2. Parts Sold Over the Counter

A. If your customer returns to the dealership with his OEM horn cover and bracket assembly, you are responsible for replacing the OEM horn cover and bracket assembly. You will receive the appropriate credit for the custom horn cover kit, labor, and return postage.

B. If your customer returns to the dealership without his OEM horn cover and bracket assembly, you will be responsible for replacing it with a new OEM horn cover and bracket assembly. You will receive the appropriate credit for the custom horn cover kit, the OEM horn cover, labor, and return postage.

C. If your customer returns an uninstalled horn cover kit you will be responsible for reimbursing the customer for the custom horn cover kit. You will receive the appropriate credit for the custom horn cover kit.

D. If your customer removes the custom horn cover kit and returns it to the dealership, you will be responsible for reimbursing the customer for the custom horn cover kit. You will receive the appropriate credit for the custom horn cover kit. The customer's motorcycle must still be examined for chafing and/or abrasion to the fuel lines.

Because this is a recall, no electronic claims can be accepted at this time. A paper claim form (P/N 99520-76D) must be used. Fill in the rest of the claim form as indicated:

You must provide a VIN (Vehicle Identification Number) and a separate claim form for each vehicle serviced. For each vehicle serviced, you will be required to file a regular warranty claim form referencing Service Bulletin M-1075 in the "Description of Repair" section.

NOTE

You will be responsible for reimbursing the customer for the custom horn cover.

| | |
|-----------------------------|------------|
| CLAIM TYPE | HPR |
| QTY. | 1 |
| EVENT 1, PROBLEM PART NO. | 69528-98 |
| PART DESCRIPTION | Horn Cover |
| PRIMARY LABOR CODE | 5766 |
| TIME (INCLUDES ADMIN. TIME) | 0.2 |
| CUSTOMER CONCERN CODE | 0093 |
| CONDITION CODE | 3101 |

Additional Parts and Labor

If abrasion to the fuel line has occurred, you must replace the fuel line. List the replaced fuel line part number in the detail section of your Warranty Claim. You must also list the OEM Horn Cover Part Number if replaced. List labor code 57XX and appropriate time for each fuel line replaced.

NOTE

Refer to appropriate Parts Manual for the correct Part Number based on model and model year vehicle.