

SERVICE BULLETIN



M-1055

Safety Recall Code 086

October 10, 1995

AIR CLEANER FILTER ELEMENTS, PART NO.'S 29330-96 AND 29331-96

General

As recently advised in the September 15, 1995 Mailgram (ML-338), Harley-Davidson has discovered that two replacement air cleaner filter elements, Part No.'s 29330-96 and 29331-96, contain a baffle plate which could detach and become lodged in the throat of the carburetor. This condition could impede the ability of the throttle plate to return to the at-rest position.

In the interest of motor vehicle safety and customer satisfaction, Harley-Davidson has elected to initiate a voluntary recall of all affected air cleaner filter elements.

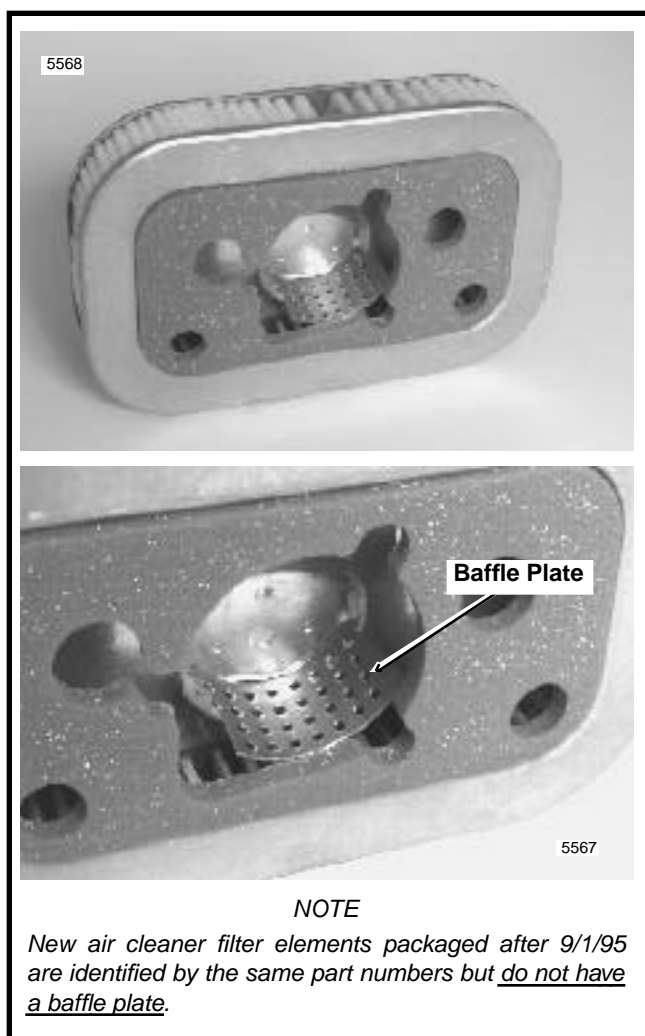


Figure 1. Affected Air Cleaner Filter Elements

DO NOT SELL ANY REPLACEMENT AIR CLEANER FILTER ELEMENTS WITH A PACKAGING DATE OF 9/1/95 OR BEFORE if they are of the type identified by the part numbers above. Furthermore, if any of these air cleaner filter elements were installed by you or your customer, please advise the customer not to ride the motorcycle except to bring the vehicle in to have the element replaced.

Because Harley-Davidson has no record of who may have received these parts at the retail level, it is your responsibility to notify each of your customers. Attached please find a sufficient supply of owner notification letters to assist you with the notification process. Since the recall involves parts and not a vehicle on record, the Harley-Davidson Recall Information Line at 1-800-448-1708 **WILL NOT BE ABLE TO ASSIST YOU.**

CREDIT PROCEDURES

1. Parts in Dealer Stock

Remove all affected air cleaner filter elements, Part No.'s 29330-96 and 29331-96, from your stock. If you wish to replace the parts with non-affected elements, just place a regular P & A order. To receive credit, complete a regular Warranty Claim Form referencing Service Bulletin M-1055 in the "DESCRIPTION OF REPAIR" section. Fill in the rest of the claim form as follows:

CLAIM TYPE	HPR
QTY.	-
EVENT 1, PROBLEM PART NO.	29330-96
EVENT 2, PROBLEM PART NO.	29331-96
PART DESCRIPTION	Air Cleaner Filter Element
PRIMARY LABOR CODE (If Applicable)	3503
TIME (If Applicable)	0.1 Hour
ADMIN TIME	0.1 Hour
CUSTOMER CONCERN	9902
CONDITION CODE	3206

NOTE

"Quantity" and "Problem Part" will vary depending upon what you have in stock. If you happen to have both elements in stock, list two separate events on the claim form, as demonstrated above.

2. Parts Sold Over the Counter, Not Dealer Installed

Follow the same claim filing procedure as “Parts in Dealer Stock.” You are responsible for providing the appropriate replacement for each of the customer purchased elements or a full refund. If you provide the customer with a refund, you must provide Harley-Davidson with a customer receipt in addition to the completed claim form.

3. Dealer Installed Parts

Follow the same claim filing procedure as “Parts in Dealer Stock.” In addition, list 3503 for 0.1 hour as your primary labor code. Most importantly, you must also provide a VIN (Vehicle Identification Number) and a separate claim form for each vehicle serviced.

Upon receipt of the properly completed claim form(s), you will receive appropriate credit for all parts and labor as described herein. You will also receive bar coded label(s) requiring you to return the affected air cleaner filter element(s). Once returned, you will be reimbursed for all postage costs incurred.

NOTE

Administration time of 0.1 hour will only be added for processing of vehicle claims.

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO. 1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	TECHNICIAN NO. 4	RETURN THIS TO:
INITIAL HERE									