

# SERVICE BULLETIN



M-1036

Safety Recall Code 083

August 23, 1993

## KIT NO. 91080-93 SOCKET HEAD SCREWS

### General

As stated in our August 12, 1993 Mailgram, ML-333, the Heritage chrome front fender rail kit, Part No. 91080-93 with a packaging date of 6/93, contains four (4) screws, Part No. 4326A, which could possibly break. If the screw(s) break, it could cause looseness of the fender and bumper. In some cases this may result in contact of these parts with the front tire.

As a precautionary measure, Harley-Davidson has elected to initiate a voluntary recall in the interest of motor vehicle safety. The screws in the kit will be replaced and new nuts will also be supplied.

In the interest of our mutual customers, **DO NOT SELL ANY KITS** with a packaging date of 6/93. If any of these kits have been sold and installed by you or your customer, you must contact and advise the customer not to ride the motorcycle until the screws have been replaced.

Because Harley-Davidson has no record by VIN or customer name to whom these kits may have been sold at retail, it will be your responsibility to notify each of your customers. We will send you a sufficient supply of owner notification letters to assist you with the notification. Because the recall involves a Parts and Accessories kit and not a vehicle on record, the Harley-Davidson Recall Information Line at 1-800-448-1708 **WILL NOT BE ABLE TO ASSIST YOU** with any information concerning vehicles involved.

Harley-Davidson is shipping 4 new 5/16-18 x 2 in. socket head screws and 4 new 5/16-18 nuts for each kit. The heads of these screws are marked "H-D GRD 8". The kit number for the screws and nuts is 93713.

Shipment of kit Part No. 93713 should begin on August 23, 1993. Your total requirement of kits will be shipped to you no charge, transportation paid. If additional kits are needed, please contact the H-D Customer Service Department.

### Procedure - kits on vehicles

1. Remove the 5/16-18 x 2 in. socket head screws and 5/16-18 nuts.

2. Install the new 5/16-18 x 2 in. socket head screws and 4 new 5/16-18 nuts

3. Tighten the screws to 14-18 ft-lbs torque.

### Credit Procedure - Vehicle Repair

For each vehicle repaired, completely fill out a warranty claim form referencing Service Bulletin M-1036, Code 083 Repair in the "Remarks" section of the claim form. Be sure you fill in your Dealer Number, your Dealership name and address, the VIN (Vehicle Identification Number) and the owner information. Send the original screws and the claim to Harley-Davidson.

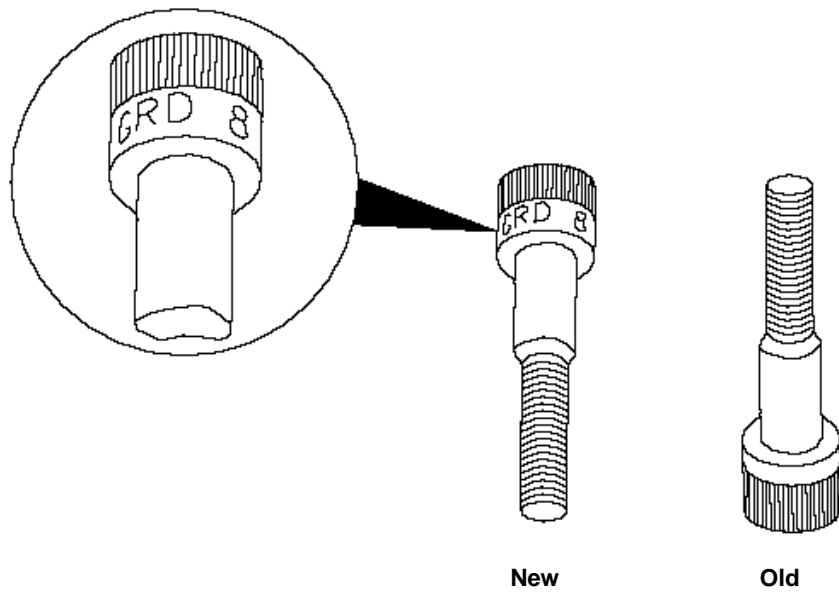
When Harley-Davidson receives your properly completed warranty claim form and the replaced screws you will receive 0.2 hr labor time for each vehicle serviced, which includes 0.1 hr administrative time. No credit will be issued for parts because they were sent no charge, transportation paid.

### Credit Procedure - Dealer Inventory

The affected screws, Part No. 4326A, must be removed from all front fender rail kits in stock and replaced with the new screws from kit 93713. Once this has been done, complete a warranty claim form referencing Service Bulletin M-1036, "Code 083 Dealer Inventory" in the "Remarks" section of the claim form. Be sure you fill in your Dealer Number and your Dealership name and address. Indicate the **TOTAL NUMBER OF KITS** in which the screws were replaced in the "Remarks" section also. Because no vehicle labor is involved in this case, and all replacement parts were shipped no charge, transportation paid, the claim will be used for record purposes only. Administrative time of 0.1 hr. will be issued and will appear as Part No. 9993 on your credit memo.

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO. 1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	TECHNICIAN NO. 4	RETURN THIS TO:
INITIAL HERE									

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Socket Head Screw Comparison