AMF HARLEY-DAVIDSON SERVICE BULLETIN

No. 693

SAFETY DEFECT CODE 028

September 9, 1975

FRAME / 1975 SXT-125

All Harley-Davidson dealers were notified by Service Letter dated June 30, 1975 that frame defects which may cause eventual frame failure were present in 1975 SXT-125 motorcycles. Further, this was declared a safety defect in accordance with requirements of the National Traffic and Motor Vehicle Safety Act and all sales or deliveries of these vehicles were to be discontinued immediately.

Concurrently, all owners of record were advised of potential frame failure and were cautioned not to operate their motorcycle until the defect could be corrected. Under this recall program to be initiated immediately, all 1975 SXT-125 motorcycles sold to customers will be replaced without cost to the customer.

The recall program will be conducted according to the following procedures:

1. Customer's Motorcycles

A new 1975 SXT motorcycle with reinforced frame will be supplied to the customer. The required number of motorcycles corresponding to the number of registered owners from your dealership will be shipped to you between September 9, 1975 and September 30, 1975. The customer does not have a choice of color on the new motorcycle; however, fenders and tanks can be switched if desired. Warranty registration card with new motorcycle must be filled out and returned to the factory with completed Motorcycle Exchange Card. Use the special self-addressed envelope provided. When both cards are received by us you will be credited \$18.00 for set up and predelivery and \$25.00 to cover title registration, license fee, and other extraneous expenses.

If you have refunded a registered owner's money or if a registered owner has traded for a different motorcycle, the new exchange motorcycle is your property for sale in the usual manner.

IMPORTANT! Do not fill out owner's Dealer Service Card 028 at this time. Use Motor-cycle Exchange Card which we are supplying with this bulletin. Hold customer copy of Dealer Service Card 028 with used motorcycle for disposition by Sales Department.

2. Unused (Unsold or undelivered new motorcycles)

New, unused motorcycles should be disassembled and the frame completely stripped except for steering head bearings and fork lock and shipped to AMF York Division in the special cartons supplied to you. A green "NEW" tag (supplied with this bulletin) must be filled out and attached to the frame. The frame will be modified, painted and returned to you for reassembly of these motorcycles, reusing original parts. Upon completion of the work, completely fill out and return Dealer Service Card 028 to the factory. The "REPAIR" box on the service card should be checkmarked. You will receive warranty labor credit for 6 hours labor at your certified warranty labor rate.

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Instructions for reframing motorcycle are contained in a separate instruction sheet that will be provided to you.

3. Used Motorcycles (Unregistered or dealer owned)

Any motorcycle which has not been registered, or is owned by a dealership, but has been operated must be reframed. Contact the Service Department for details. Vehicle V.I.N. must be included with all inquiries.

Rear Brake Anchor Bracket (Torque Arm)

As part of the frame replacement campaign, a stronger rear brake anchor bracket is to be used in place of the original one. The new anchor bracket was designed to prevent bending or breakage under severe service such as off-road riding. The stronger bracket will be either shipped loose with the new customer exchange motorcycle (paragraph 1) for installation by you, or it will be included as part of the reframing kit (paragraphs 2 and 3).

General

A list of registered owners and a list of unregistered vehicles involved in this campaign which have been shipped to your dealership are included with this bulletin. It is your responsibility to make directed changes on all affected vehicles, and to contact owners of affected vehicles which you have sold but which are not shown on enclosed lists. We notified registered owners of affected motorcycles sold by your dealership to contact you for motorcycle exchange by certified letter dated September 8, 1975.

Each letter to the registered owner included Dealer Service Card 028 for your use in reframing his exchanged motorcycle per paragraph 1 of this bulletin.

We are enclosing blank Dealer Service Cards for the <u>repair</u> of any vehicles at your dealership which do not appear on the vehicle lists sent to you. These cards must be processed as explained in paragraph 2 except that you will fill in the required information, including vehicle V.I.N. and your dealer account number. Sign as both owner and dealer.

HARLEY-DAVIDSON MOTOR CO., INC.