

(This Bulletin Supercedes Bulletins Nos. 460A and 461)

**HARLEY-DAVIDSON 12-VOLT SPORTSTER AND SPRINT
BATTERY WARRANTY AND ADJUSTMENT POLICY**

WARRANTY

Harley-Davidson Sportster XLH model (12 volt) and all Sprint batteries are warranted to be free from defects in material and workmanship. Should failure occur within 90 days from date of sale to the customer, the battery will be replaced by the dealer with another new Harley-Davidson battery free of charge, except transportation, to the original purchaser.

Batteries that fail (not merely discharged) after expiration of the 90-day warranty period and within the adjustment period of 12 months, will be replaced by the dealer with another new Harley-Davidson battery, on a pro-rata basis, to the original purchaser.

This battery warranty and adjustment policy does NOT apply to:

1. Cost of transportation, recharging, or the use of a rental battery.
2. Batteries that fail because they were used in applications for which they were not designed.
3. Batteries in which a compound, additive, or electrolyte other than that recommended by Harley-Davidson is used.
4. Batteries that fail as a result of misuse, neglect (failure to inspect, service and add water regularly), accident, improper installation or freezing.

ADJUSTMENT TO CUSTOMER

WET AND DRY BATTERIES

1. A battery that proves defective within the warranty period, (90 days from date of SALE), should be replaced at "No Charge" to the customer.
2. A battery that fails after the warranty period, (after 90 days, but within 12 months from date of SALE), should be replaced on a pro-rata basis computed as follows:

The customer pro-rata cost can be computed for any battery by dividing the number of months battery has been used by the number of months in the warranty period and then multiplying the list price by this figure.

For instance, a Sprint H battery which lasted four months from SALE date and is warranted for 12 months with a list price of \$9.75 would cost the customer \$3.25 as follows:

$$4/12 \times 9.75 = \$3.25$$

ADJUSTMENT TO DEALER

The Harley-Davidson dealer should use the following procedure when making adjustments in accordance with the terms of the battery warranty and adjustment policy.

HARLEY-DAVIDSON "NO CHARGE" ADJUSTMENTS

1. Wet Batteries (Sportster XLH Model — 12 Volt): A battery that proves defective within the warranty period, 90 days from date of sale, but within 5 months from factory code date, should be returned complete to the Harley-Davidson Motor Co. The 5 month period starts with the month stamped on battery.

Dry Batteries: A battery that proves defective within the warranty period, 90 days from date of sale but within 12 months from factory code date, should be returned complete to the Harley-Davidson Motor Co.
2. Parts order dry battery cartons are dated the same as the code date on the battery. The battery must be activated and placed in service within one year of date stamped on carton in which battery is shipped, otherwise factory warranty does not apply.
3. Fill out completely the Battery Adjustment Claim Form 1316A and include white and yellow copy with filled out Owners Warranty Card along with battery when making return shipment to the Harley-Davidson Motor Co., Attention: Service Department. Keep last copy for your records.
4. Return shipment must be made within 30 days from the date of replacement to customer.

HARLEY-DAVIDSON PRO-RATA ADJUSTMENTS

WET AND DRY BATTERIES

1. A battery that fails after 90 days from date of sale should be handled as follows:

Return the complete battery and filled out owners warranty card along with the white and yellow copies of battery adjustment Claim Form 1316A completely filled out. Keep last copy for your records.

Under remarks section of claim form, show computation used for establishing pro-rata adjustment to customer.
2. The Harley-Davidson Motor Co. will issue credit at an adjusted cost to dealer which will be computed as follows:

Amount dealer charged owner for new battery less 10% for handling. This figure is then subtracted from the net price of a new battery. This in effect provides the dealer with a 10% profit on adjustments made. When pro-rata charges to customer, less 10%, equals or more than equals dealer's net cost of a new battery, dealer must make adjustment without contribution from Harley-Davidson Motor Co.

STOCKING, SELLING AND SERVICING BATTERIES

All Harley-Davidson dealers should maintain a fresh stock of batteries by rotating and selling them on a "first-in, first-out" basis. All batteries are dated at the factory and good stock rotation will assure fresh stock on hand at all times.

The factory code date on Sportster XLH model (12 volt) and all Sprint replacement batteries is stamped on the end of battery container shown in Figure 1. An example of a factory code date would be "4B". This is interpreted as February, 1964. The letter "B" corresponds to the second month of the year and the numeral "4" represents the year, 1964.

Scratch in the date sold on + terminal end of battery container at the location indicated in Figure 1.

Activate battery (fill to correct level with electrolyte and charge) exactly as directed on instruction tag included with battery. Its satisfactory performance through and beyond warranted service life depends on it being activated according to instructions.

Fill out the Owners Warranty Card included with battery and give it to the purchaser. Purchaser should be told to keep Warranty Card, not send it to the factory, because this card must be presented to dealer in event of a claim, and must be returned to the factory with dealer's claim.

Altering, removing, or destroying factory code dates voids the warranty and adjustment policy.

INSPECTING AND TESTING BATTERIES RETURNED FOR ADJUSTMENT

The Harley-Davidson dealer should inspect and test each battery that is returned to him for adjustment. If inspection reveals that: (1) the container, posts or cover have been broken by careless handling, (2) posts or cell connectors have been melted by outside shorts, or (3) container is distorted or bulged from excessive heat or freezing, the BATTERY IS NOT ELIGIBLE FOR ADJUSTMENT, and should be returned to the customer. If the battery has not been damaged as mentioned above, it should be fully charged and tested according to instructions on the attached Battery Adjustment Claim Form. If the battery tests O.K., it should be returned to the customer and the customer should pay for the recharging and rental, if provided. If the battery is found to be defective under terms of the Harley-Davidson battery warranty and adjustment policy, it should be replaced with another new Harley-Davidson battery on a "No Charge" or pro-rata basis, whichever is applicable.

HOW TO ORDER CLAIM FORMS

Two sets of claim Forms F-1316A are included with this bulletin. To order additional forms, write to Desk K-1. Specify quantity desired and Form Number.

HARLEY-DAVIDSON MOTOR CO.

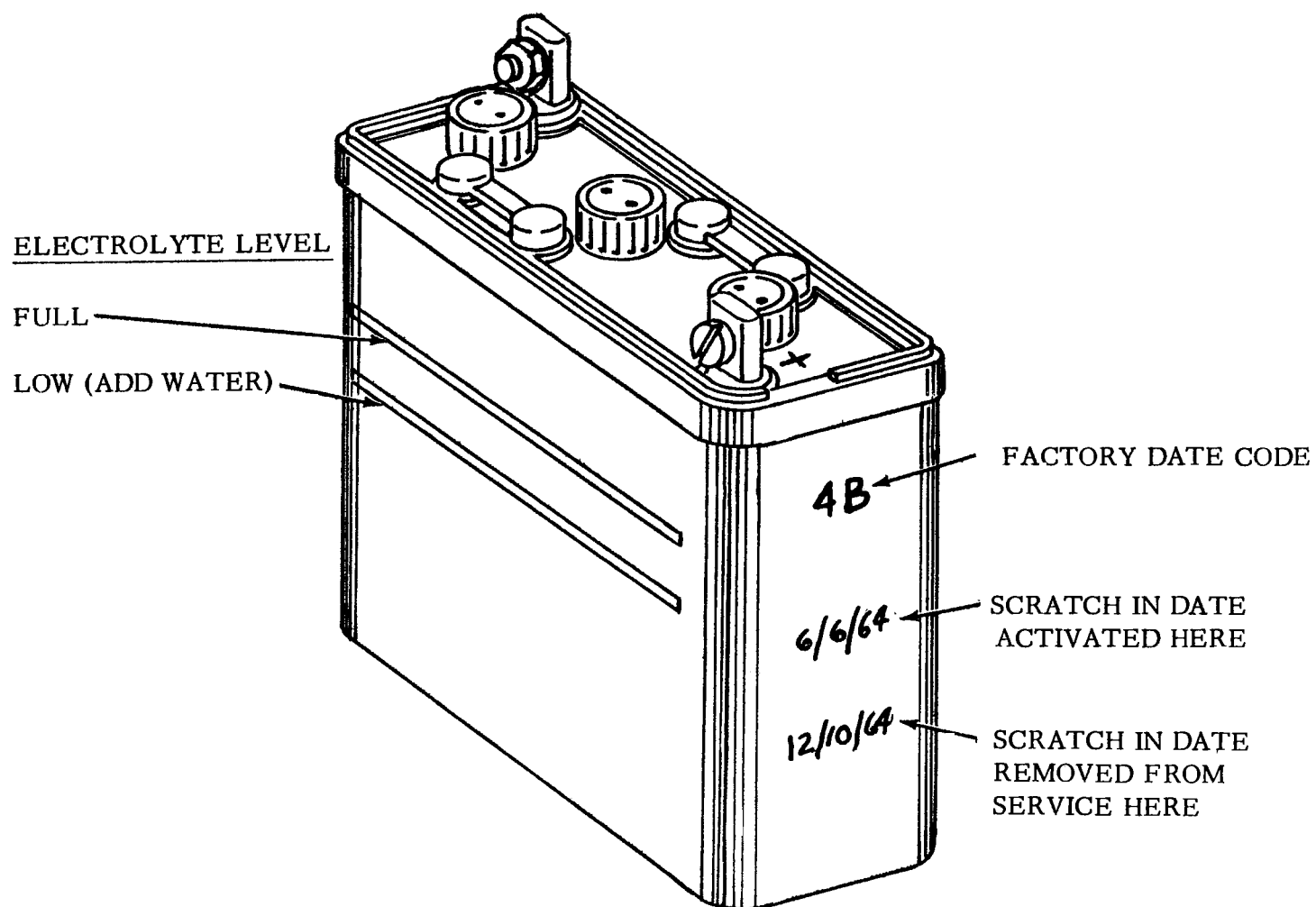


FIGURE 1

SPRINT "H" And Late SPRINT "C" Replacement Battery, Part No. 66003-62

SPORTSTER XLH (12 Volt-2 Req.) And Early SPRINT "C" Replacement
Battery, Part No. 66001-61A