



THIS BULLETIN SUPERSEDES NO. 377 ISSUED SEPTEMBER 1, 1956

CONFIDENTIAL

BATTERY WARRANTY AND
ADJUSTMENT POLICY

All Harley-Davidson batteries are warranted for 90 days in normal service against defects in material or workmanship. Any battery that proves defective (not simply discharged) within 90 days from date of sale by dealer is to be replaced free of charge by dealer to original purchaser.

After 90 days, but within 12 months, (Police and Commercial, 8 months) a battery that fails in normal use, should be replaced by dealer on a pro-rata basis.

Purchaser is to be charged only for that portion of battery's warranted life that has been used up.

This warranty does not apply to a battery that has been frozen, accidentally damaged, or has not had normal care. Auxiliary automobile-type Servi-Car radio batteries are not covered by this warranty.

PLACING BATTERY IN SERVICE

Wet Batteries are supplied with new motorcycles only. When you sell a new motorcycle, first remove the battery and scratch-in the date motorcycle was sold on the battery code panel as shown in Figure 1.

Dry Batteries are supplied through parts order only. When you sell a new battery, scratch-in the date sold on the battery code panel as shown in Figure 2.

Dry batteries must be activated and placed in service before date stamped on carton label, otherwise factory warranty does not apply.

Fill out the Owner's Warranty Card (typewriter or ink preferred) included in every dry battery carton and give it to the purchaser. Purchaser should be told to keep Warranty Card, not send it to factory, because this card must be presented to dealer in event of a claim. Purchase date shown on Owner's Warranty Card must correspond with date scratched-in on battery code panel.

IMPORTANT: Make sure your oldest batteries go into service first.

DEALER ADJUSTMENT TO CUSTOMER

Wet and Dry Batteries that prove defective within 90 days (3 months) from date of SALE by you should be replaced free of charge to owner.

ADJUSTMENT EXAMPLE

Customer's defective battery has a sale date of October 20, 1959, and was replaced by you to customer on January 20, 1960. Count one month from sale date to November 20, then to December 20 and January 20 -- 3 months. This battery should be replaced free of charge by you because it is within 90 day warranty period.

After 90 days (3 months), but within 12 months, (Police and Commercial, 8 months) Wet and Dry Batteries that fail in normal use (not simply discharged) should be replaced on a pro-rata basis -- at 1/12 (or 1/8 Police and Commercial) list price of new battery for each month battery was in service since sale date. Purchaser should be charged only for that portion of battery's warranted life that has been used up.

ADJUSTMENT EXAMPLE

Customer's defective battery has a sale date of June 15, 1959, and was replaced by you to customer on December 18, 1959. Count one month from sale date to July 15, then to August 15, September 15, October 15, November 15 and December 18 -- 6 months, 3 days. This battery should be replaced to customer at 6/12 price of a new battery because battery has been in service approximately six months.

FACTORY CODING METHOD

Wet and Dry Batteries are code dated to show when battery was shipped (Figures 1 and 2). The shipping code date consists of a numeral followed by a letter. The numeral indicates year the battery was shipped and the letter (A to L inclusive) indicates the month shipped. Shipping code date is located in the center of the battery code panel.

WET AND DRY BATTERY
SHIPPING CODE

Year First	1955-5	1956-6	1957-7	1958-8	1959-9	1960-0	1961-1	1962-2	1963-3	1964-4	1965-5	1966-6
Month Second	A - Jan.	B - Feb.	C - Mar.	D - Apr.	E - May	F - Jun.	G - Jul.	H - Aug.	I - Sept.	J - Oct.	K - Nov.	L - Dec.
<div>9A Jan. 1959</div> <div>Examples</div> <div>0F Jun. 1960</div>												

HOW TO MAKE YOUR RETURN SHIPMENT

If a Wet or Dry Battery proves defective within 90 days from FACTORY SHIPPING CODE DATE (Figures 1 and 2), it should be handled as follows:

1. Deliver or ship, prepaid, the ENTIRE battery along with your Instruction Sheet to the Globe-Union Plant serving you at either: Los Angeles, San Jose, Philadelphia or Atlanta. They will make an on-the-spot replacement to you. No credit will be issued

for the return of defective batteries at Globe-Union Plants.

OR

2. Return complete battery, or cut-out code panel and return along with your Instruction Sheet direct to the Harley-Davidson Motor Co. for credit. If code panel is returned, scrap remainder of battery.

If a Wet or Dry Battery proves defective after 90 days from FACTORY SHIPPING CODE DATE (Figures 1 and 2), return complete battery, or battery code panel along with your Instruction Sheet to the Harley-Davidson Motor Co. If code panel is returned, scrap remainder of battery.

IMPORTANT: Globe-Union Plants will not accept defective batteries after 90 days from FACTORY SHIPPING CODE DATE.

RETURN EXAMPLE

A Dry Battery with a shipping code date of 9F (June 1959) proved defective in September 1959. Since the battery proved defective within 3 months of the SHIPPING CODE DATE, you elect to return entire defective battery to the Globe-Union Plant serving you rather than send the code panel or bat-

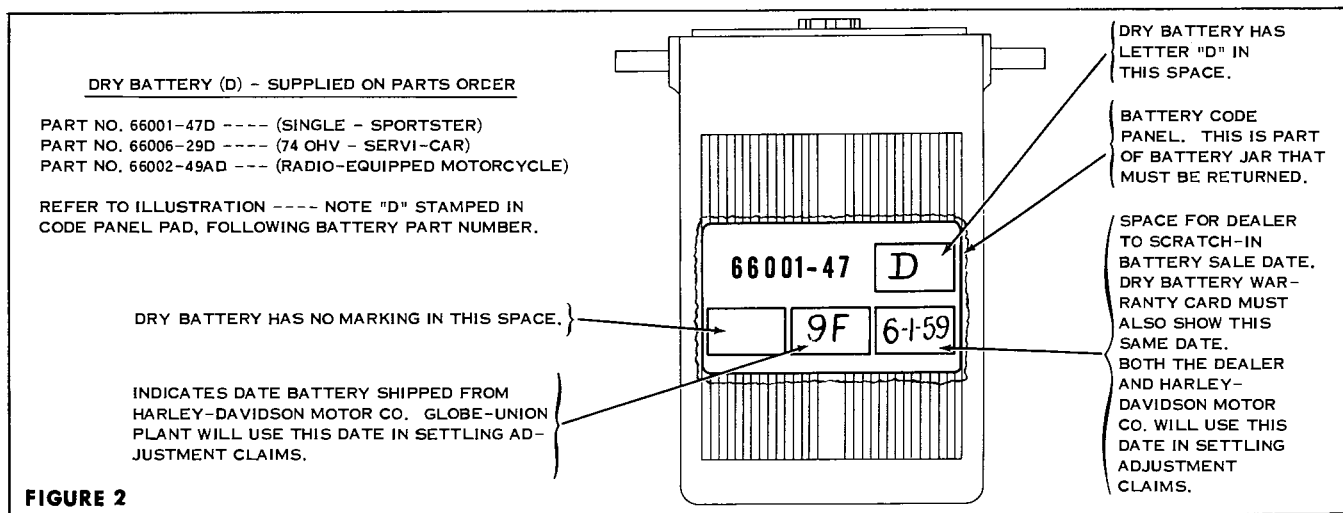
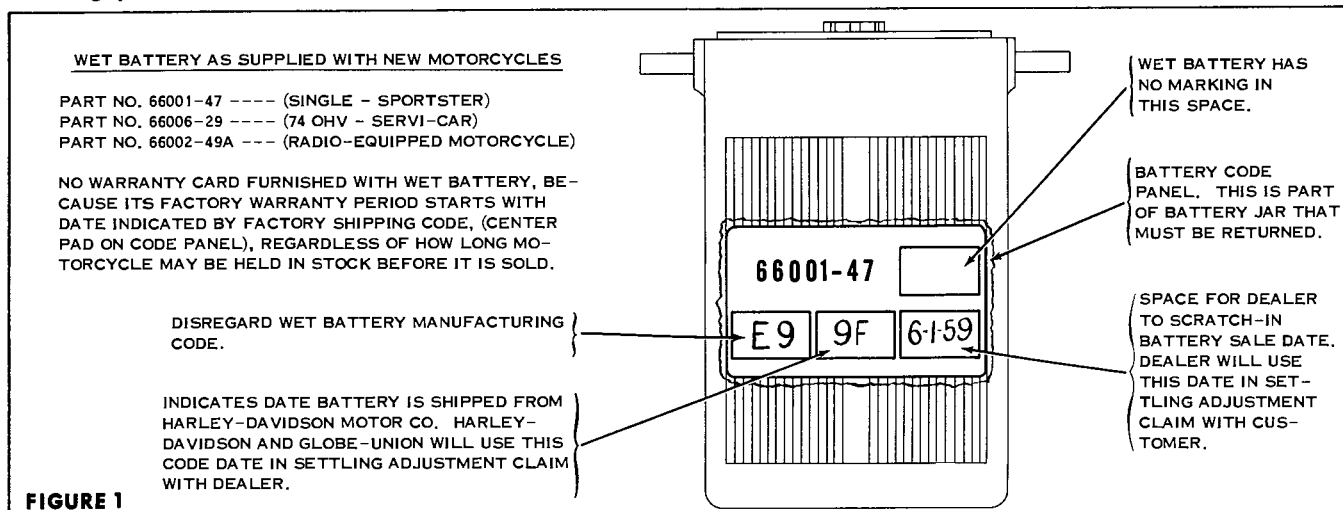
tery to the Harley-Davidson Motor Co. Starting with month following SHIPPING CODE DATE they count, July, August and September -- 3 months. This battery is under warranty so you are given a no charge replacement battery at the Globe-Union Plant.

If this same dry battery (shipping code date of 9F -- June 1959) was sold by you in August 1959, and proved defective in November 1959, you must return Owner's Warranty Card and cut-out code panel with sale date scratched-in to the factory for full credit since Globe-Union Plants will not accept defective batteries after 90 days (3 months) from the shipping code date. This battery is within 90 days from SALES DATE, therefore, we will give you credit.

An Owner's Warranty Card must be included with all dry battery code panels that are returned to us. If sale date information is not given on the Warranty Card and code panel, we will make dry battery adjustment from factory shipping code date.

All return battery shipments must include an Instruction Sheet giving us full information so that prompt adjustment can be made.

IMPORTANT: All claims involving battery code plates or complete batteries must be placed within 30 days of failure.



HARLEY-DAVIDSON MOTOR CO.
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