# SERVICE MANUALS

This Service Bulletin will explain the Harley-Davidson Service Manual program.

Manuals have been published covering the complete model line for the 1959 season as listed below, and can be ordered from the factory in the regular way by all dealers.



Manual	Part No.	Net	List
Master Service Manual	99480-59	\$15.00	*
1959 Duo-Glide Model Manual	99482-59	4.00	5.00
1959 Sportster Model Manual	99484-59	4.00	5.00
1959 Servi-Car Model Manual		4.00	5.00
1959 Model 165 and Hummer	99488-59	3.00	4.00

## POLICY

\* The Master Service Manual has no list price - its sale and use is restricted to Harley-Davidson dealers because it contains confidential information.

Manuals for individual models are available to <u>anyone</u> through the Harley-Davidson dealer. The <u>sale</u> of Model Manuals to interested customers such as police departments, commercial fleet owners, etc., should be taken care of by the area dealer. Inquiries regarding Manuals which come to the factory from other than dealers will be referred to the area dealer as is now done with Rider Handbooks.

Normally, Model Service Manuals should be sold only by Harley-Davidson dealers. But in cases where certain dealers do not have the desired Manual in stock, or customer is remote from dealer's store, direct order from the customer will be accepted at the factory.

### MANUAL ORGANIZATION

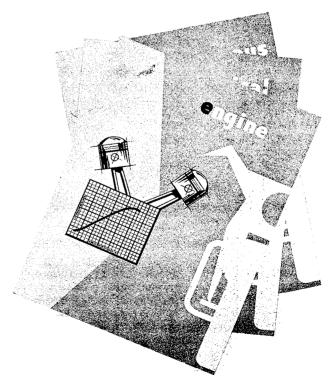
Each Service Manual contains maintenance and repair information for the models covered. Pages are loose leaf bound so that material can be added or taken out. Each Manual is divided into numbered sections and each major section is divided into lettered subsections where desired information is easily found.

Two types of MANUALS are available as follows:

MASTER SERVICE MANUAL (For Harley-Davidson Dealers Only)

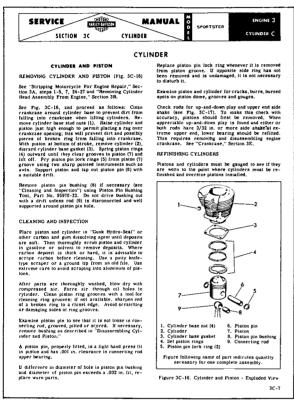
The Master Manual is divided into 7 sections as follows:

Section 0	Dealer Information
	Product
	Chassis
	Engine
	Transmission
	Electrical
	Miscellaneous



Each section is headed by a card separator. The first section is for dealer "Service Bulletins" which are issued during the year to relay important information involving design changes, new tools, etc. The remaining six sections cover maintenance and repair. Each section contains information for all models which is indexed on the first page in each section according to subject.

Example: In the Master Manual Engine Section under Sub-Section "Cylinder", all cylinders are covered. All you do is turn to the index back of the Engine Section Separator to find the section page number on which the information can be found.



You will find that all cylinders are covered separately in this part of the Master Manual. The index block in the upper right hand corner of the sub-section title sheet will identify the subject and the model, making the Manual easy to use.

Supplements will be published in each succeeding model season to take care of any new or changed service procedures. Supplements will also be published for entirely new models for insertion in the Master Service Manual.

#### MODEL SERVICE MANUAL

Each individual Model Manual covers maintenance and repair information for one model. It is divided into Sections like the Master Manual, except that there is no Dealer Information Section for Service Bulletins. If desired, the user will be able to bring his Model Manual up to date by adding a Supplement published separately each new model season. The sales policy for distributing supplements will be the same as for the individual Model Manuals.



## SERVICE BULLETINS

As in the past, Service Bulletins (like this one) will be issued when necessary to pass on important information from the factory to our dealer organization. Service Bulletins should be filed in the "Dealer Information" (O) Section of the Master Manual - in order according to subject denoted by letters in upper right index block as follows:

OA. General OC. Product
OB. Procedures OD. Service Tools

Old "Shop Dope Bulletins", which still apply, will be re-issued from time to time so that they will fit into this new system.

Important: Any Service Bulletin page marked <u>CON-FIDENTIAL</u> contains confidential dealer information and should not be seen by anyone but the Harley-Davidson dealer and his employees.

Distribution of Service Bulletins NOT MARKED CON-FIDENTIAL may be made by the dealer to interested police departments, fleet owners and others who do their own maintenance work.

## RECOMMENDATIONS TO DEALERS

Every Harley-Davidson dealer should have at least one Master Service Manual in his shop, kept up to date with the latest Service Bulletins, so that he can provide complete, efficient service to his customers.

In addition to the Master Service Manual, individual Model Manuals should be used by the service shop mechanic, for quick reference when any unfamiliar service or repair problem comesup. Using the Service Manual as a reference will eliminate mistakes and delay caused by trial and error service procedures, and will save time - which means profit from service operations.