

# Parts & Accessories Bulletin

June 5, 1987



P&A#292A

## ENGINE, CRANKCASE, OR FRAME ORDERING POLICY

### REPLACEMENT

1. All engines, crankcases, or frames (including sidecar frames) ordered for replacement must be ordered on an EC Form, Part No. 99514-76.

NOTE: For retail (non-warranty) replacement of a frame or crankcase set, it WILL BE NECESSARY to return the section of the part containing the vehicle identification number to the factory at the time you order the replacement part. ON OLDER VEHICLES, WE SUGGEST YOU CONTACT THE P&A DEPARTMENT BEFORE REMOVING THE VIN SECTION TO ENSURE A REPLACEMENT FRAME OR CRANKCASE SET IS AVAILABLE.

2. For Warranty replacement of crankcases, engines, or frames, you will be required to return the defective component along with a properly completed Warranty Claim Form.
3. The VIN and crankcase number must be provided for replacement frames and crankcase. Engines ordered for (non-warranty) replacements will be assigned a factory VIN.
4. The order must be signed by the dealer or manager.
5. The order must be notarized or witnessed by a police official, motor vehicle official, or a notary public.
6. Crankcases may be ordered for replacement only. They may not be stocked. Crankcases are sold in matched sets only.
7. We will no longer provide crankcases if the VIN supplied corresponds to a vehicle for which we no longer carry the original cases. Harley-Davidson will not supply replacement engines, crankcases, or frames if we find the original VIN or crankcase numbers have been destroyed, altered, or are invalid numbers.

### STOCK

1. Only engines and frames (including sidecar frames) may be ordered for stock on an EC Form, Part No. 99514-76.
2. The order must be signed by the dealer or manager.



FILE IN ACCESSORY GUIDE FOR FUTURE REFERENCE

3. Stock orders do not have to be notarized or witnessed.
4. Indicate "FOR STOCK" in the blocks provided for VIN and crankcase number.
5. A factory VIN number will be assigned once the order is received at Harley-Davidson.
6. It is not possible to request that an engine and frame be stamped with matching VIN numbers. Each part will receive its own number according to the sequence assigned at the factory.

All orders must include the original Yellow (top), the pink, and the white copies. The goldenrod (bottom) copy is retained by the dealer for his records.

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P&A BULLETIN #292A  
(REVISED)

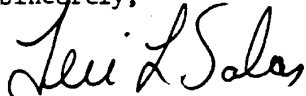
Dear Dealer:

We have revised our current policy regarding ordering of replacement engines/crankcases sets and frames which is reflected on the attached P&A Bulletin. Please discard P&A Bulletin #292, dated October 3, 1986, and replace with the attached.

The change is being instituted to eliminate the possibility of duplicate vehicle identification numbers appearing at the retail level. Please note the changes apply to non-warranty replacement orders only.

Feel Free to contact your P&A Sales Account Representative with any questions.

Sincerely,



Teri L. Salas, Manager  
Sales Administration

TS/jdfj

Attachment